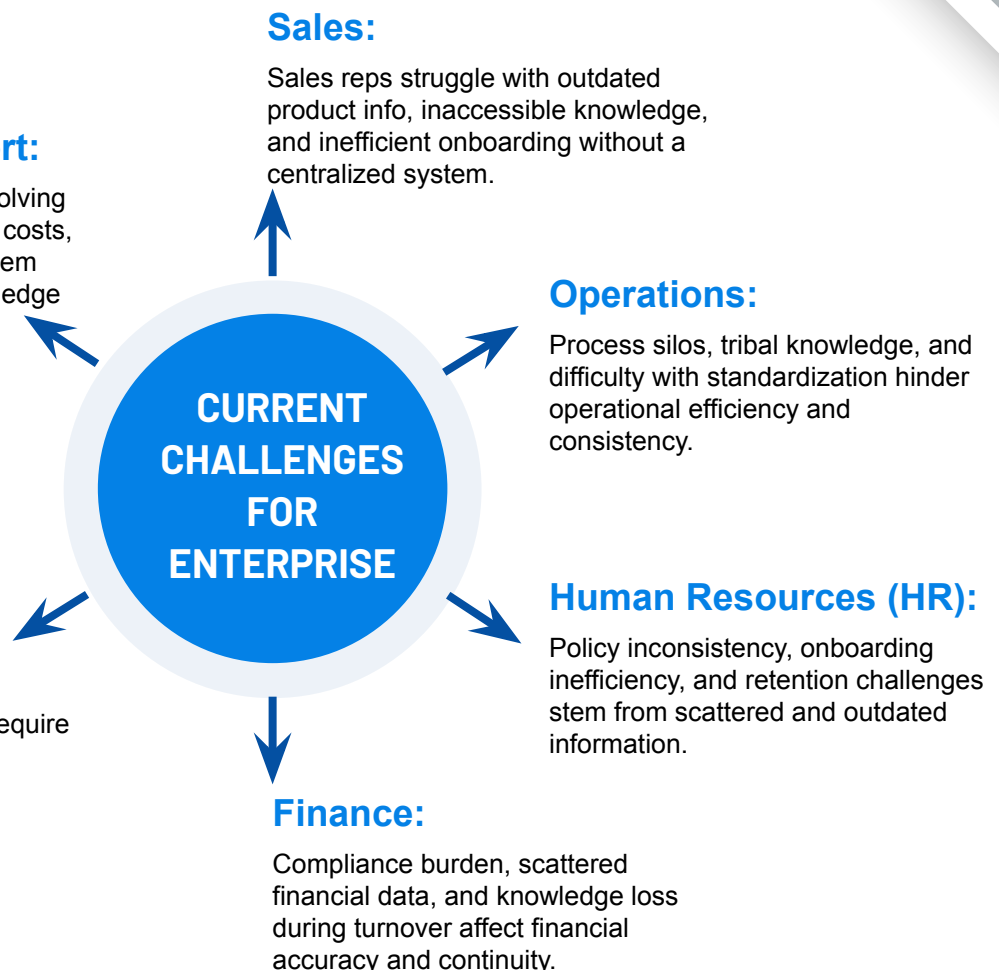


My Knowledge Hub Powered by GenAI

Boost Productivity with Instant Access to the Policies and Knowledge

By providing easy access to essential information, you provide a more informed and engaged workforce. Knowledge management isn't just about policies; it's about unlocking your team's potential with the use of Gen AI. With a robust knowledge management system, employees can quickly find the information they need, leading to increased productivity, better decision-making, and exceptional service both internal and external.



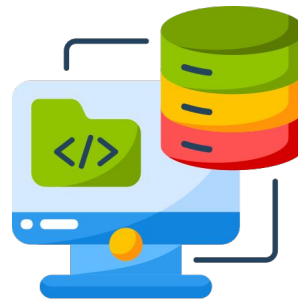
Effortless Knowledge at Your Fingertips



Virtual Assistant:

Our Gen AI virtual assistant, provides instant answers and support through voice commands. You can experience seamless productivity with quick responses to all your questions from an ocean of information you have in your organization and yet secure the data you need to protect from unauthorized access.

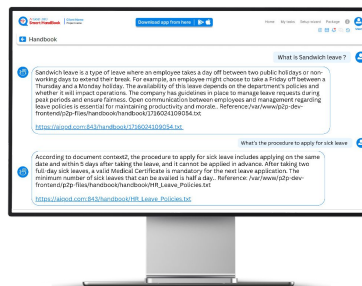
Implementing our Gen AI chatbot within the Smart Employee Handbook to instantly answer employee inquiries about HR policies, benefits, and organization processes, improving efficiency and reducing the workload on your HR, Admin and Support teams. Automatic updates in the Knowledge Management system ensure you stay informed with the latest policies and information, eliminating the need to chase outdated documents. Employees who are not well versed with English can also talk and get responses through the Virtual Assistant in their own language.



Centralized Repository:

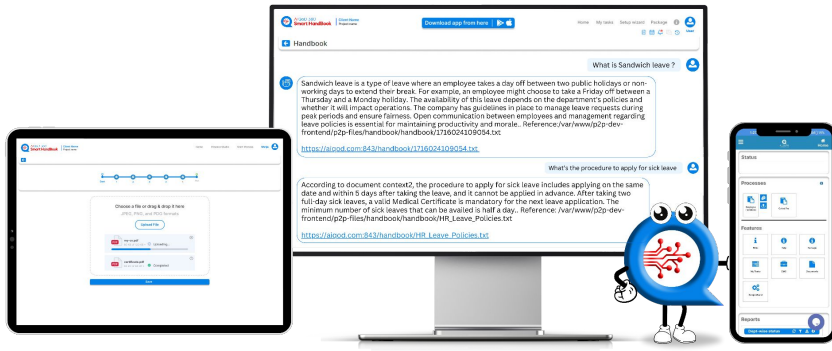
Create a single platform to store and manage all sales-related information, including product data, customer details, and sales collateral. This ensures easy access and consistency in our client responses.

For example the platform can give Standard responses for sales teams working on RFPs instantly leaving enough time for sales personnel to work on more strategic questionnaires.



FAQ Management:

Develop a comprehensive knowledge base by regularly adding FAQs, standard operating procedures, best practices, and troubleshooting steps to train the Virtual Assistant. Imagine your Customer support Representative getting real time help from virtual assistance to help timely resolution of customer queries and to create a positive customer experience.



Access in Any Language, Anywhere, Anytime, and Any Device:

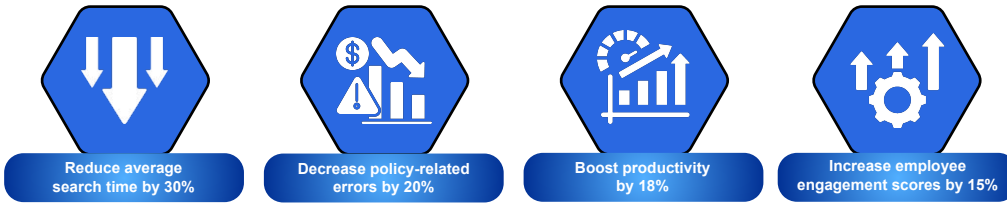
Manage your whole company on the move with a mobile application that lets you ask inquiries and receive answers in the language of your choice. By providing secure access to legal documents, case files, and regulations through a mobile app, It enables on-the-go access to critical legal information, improving efficiency and responsiveness.



Collaboration Tools:

Knowledge sharing, co-creation, and teamwork, fostering a collaborative environment through information shared and consumed by multiple teams. Implement the platform for customer support agents to share knowledge, collaborate on case resolution, and access customer history. This enhances teamwork and improves customer satisfaction.

Key Benefits



Download the **Smart Employee Handbook** app today and empower your workforce with instant access to company knowledge Book!



CLIENTS & PARTNERS



Head Office

Roots Innovation Labs Pvt. Ltd.
Aundh, Pune – 411003, Maharashtra, India

+91 88885 00058
connect@aiqod.com

