



AIQoD 360

ChatGenie

**Gen AI-Powered
24/7 Virtual Assistant**



Are you tired of handling customer interactions manually? Meet Chat Genie your new multi AI-agent powered sidekick based on Gen AI. Transform the way you engage with customers using ChatGenie—your AI-powered virtual assistant designed to handle interactions seamlessly across multiple business functions. Genie is not just another chatbot; it's a multi AI agent-powered system that understands, engages, and resolves queries with human-like intelligence, ensuring a frictionless customer experience.

Challenges Faced



AI Agent for 24/7 Real-Time Support

No more delays! ChatGenie operates round the clock, answering FAQs, handling queries, and assisting customers instantly—boosting customer satisfaction while reducing human intervention.



AI Agent for Ticket Resolution & Escalation

Improve support efficiency with an AI agent that categorizes customer issues, resolves common problems, and escalates critical cases to the right human agents automatically.



AI Agent for Sales & Lead Conversion

Convert inquiries into sales with an AI agent dedicated to lead nurturing. From guiding prospects through product offerings to closing deals, ChatGenie acts as your virtual sales assistant.



AI Agent for Customer Insights & Analytics

Leverage AI-driven analytics that track customer behavior, sentiment, and engagement patterns, providing actionable insights to refine your business strategies..



AI Agent for Multilingual Conversations

Break language barriers with AI-powered translation and communication in multiple languages, including 22 Indian languages and major international ones. Ensure every customer is understood and engaged effectively.

Key Features



24/7 Availability

Your customers can get help anytime, day or night.



Multilingual Support

Communicate with customers in their preferred language.



Integration Capabilities

Seamlessly integrate with your existing systems and platforms.



Advanced Analytics

Gain valuable insights into customer behavior and preferences.



Natural Language Understanding

ChatGenie understands and responds to natural language, making interactions feel human-like with the help of Gen AI.

Benefits



Reduce customer service costs



Increase customer satisfaction



Enhance sales & lead conversion rates

Ready to Transform Your Workspace?

CLIENTS & PARTNERS



Head Office

Roots Innovation Labs Pvt. Ltd.
Aundh, Pune – 411003, Maharashtra, India

+91 88885 00058
connect@aiqod.com

