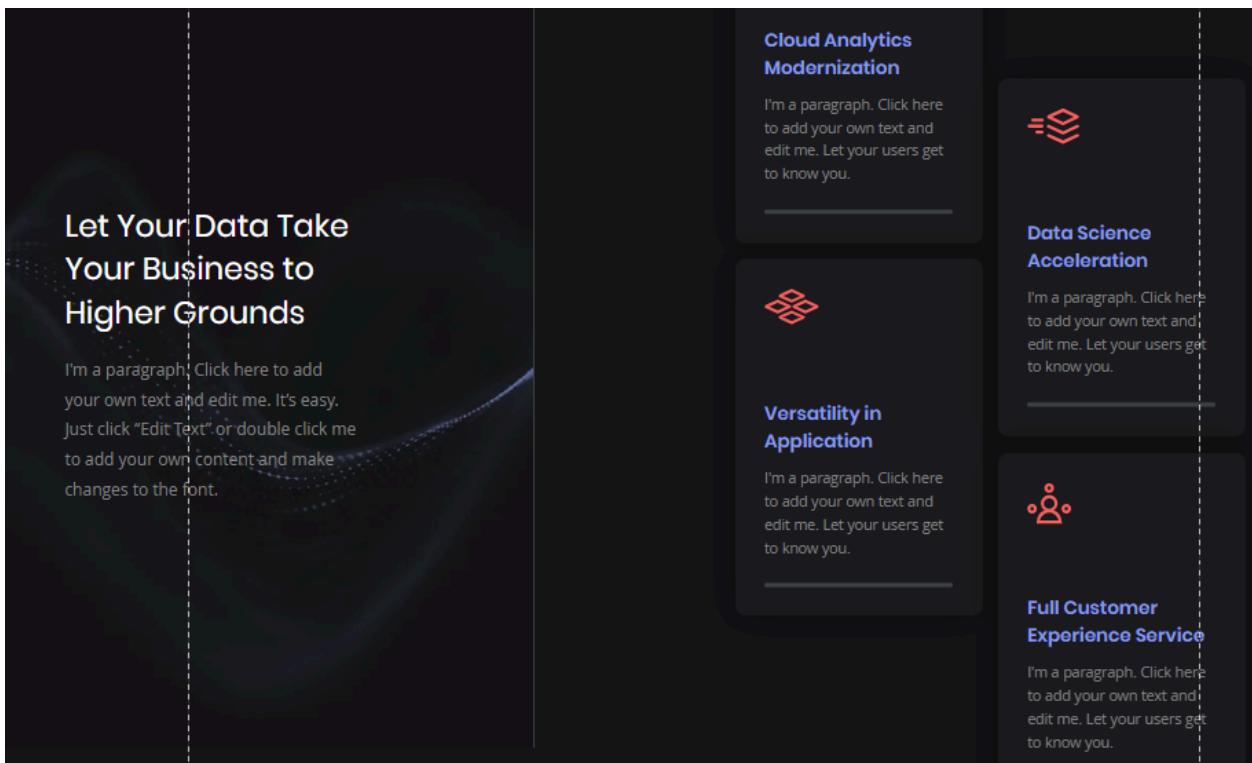"Need to change the logo"
AIQoD 360: Your Smart Digital Enterprise
Unleash the Power of AI Agents Across Your Business through our Super App

Build a Resilient Smart Digital Enterprise
Pick an AI Agent for the smooth functioning of your enterprise. Each AI Agent is equipped to perform a function within your enterprise assisting your team to speed up

your operations without taking a coffee break and is equipped with GenAI-based Virtual Assistant, Dashboards, Activity Tracker, Alerts to support your needs.

Power of GenAI and Super Apps:
Super Apps provides a series of AI agents working with your team for every function of your enterprise while you focus on your core business.
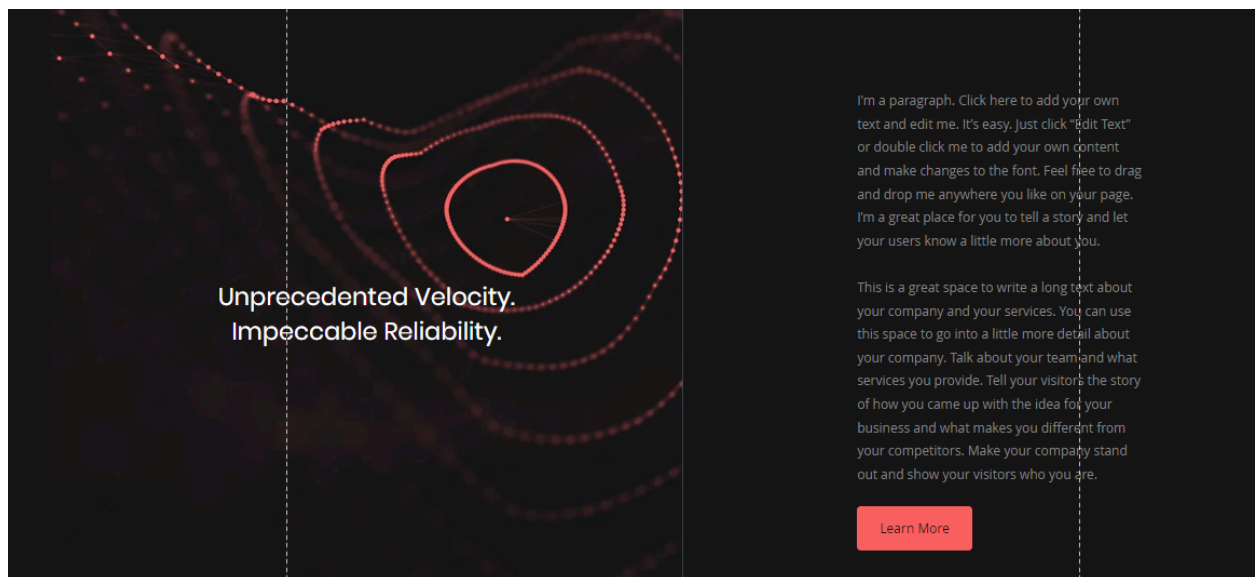
Data Analytics

While AI Agents perform in the background, the dashboard provides real-time insights into all key business metrics, provides alerts and helps management to make informed decisions.

Scalability and Flexibility:
AIQoD360 scales effortlessly, adapting to growing user and employee base and changing market needs and provides a seamless experience across devices.
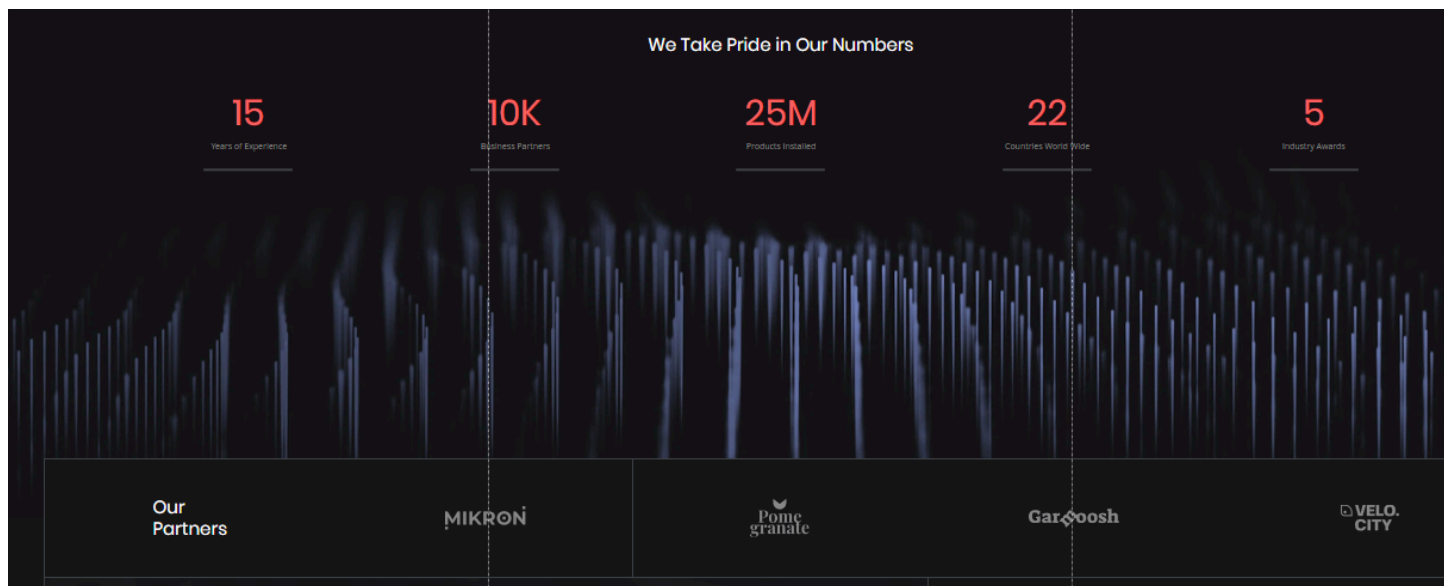
Cost-Efficiency:
The combination of SaaS and Super App provides Quick ROI and Value realization and helps organizations to be more efficient and competitive.
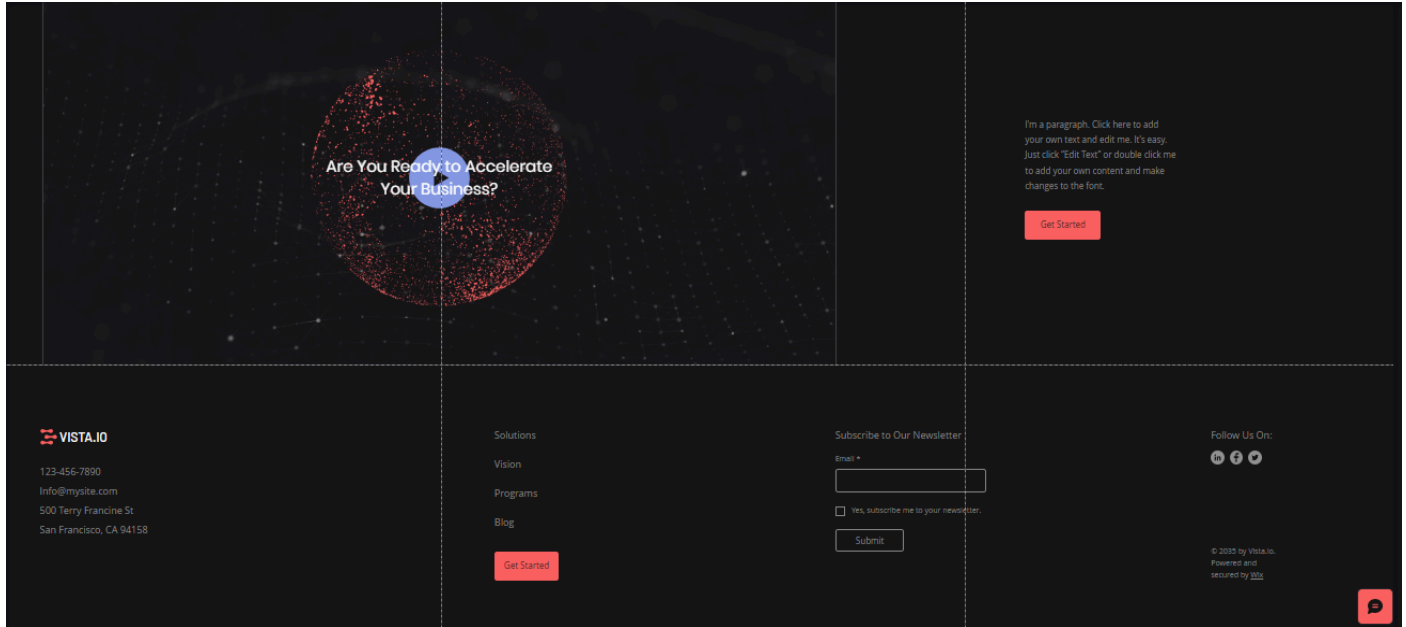

Unprecedented Velocity.
Impeccable Reliability.

I'm a paragraph. Click here to add your own text and edit me. It's easy. Just click "Edit Text" or double click me to add your own content and make changes to the font. Feel free to drag and drop me anywhere you like on your page. I'm a great place for you to tell a story and let your users know a little more about you.

This is a great space to write a long text about your company and your services. You can use this space to go into a little more detail about your company. Talk about your team and what services you provide. Tell your visitors the story of how you came up with the idea for your business and what makes you different from your competitors. Make your company stand out and show your visitors who you are.

Learn More

Unprecedented Velocity, Impeccable Reliability.

A new Era awaits every enterprise with macroeconomic disruptions, challenging business conditions, demographic shifts and the technology disruption which is rocking the world. These challenging situations demand a new way of thinking where enterprises need to adopt and adapt at the same time. AI based Digital transformation becomes key for survival and growth and this is where AIQoD360 comes in with a plug-n-play model where enterprise can quickly add an AI Agent to match your enterprise needs, matching user preferences, creating a more engaging experience for your team and for your customers.

We Take Pride in Our Numbers

15	10K	25M	22	5
Years of Experience	Business Partners	Products Installed	Countries World Wide	Industry Awards

Our Partners — MIKRON — Pome granate — Gargoosh — VELO. CITY

Global Clients - 250+
AI Agents running - 12580+
Countries - 16
Industry awards - 6

Book Demo

Are You Ready to Accelerate Your Business?

Unlock the power of AI agents working alongside your team to transform your Enterprise.

Vista.io to be replaced ad AIQoD 360
Address - Office # A15, Amar Heights,
Aundh, Pune - 411003
Maharashtra, India

Product
About Us
Pricing
Careers
Contact
Newsroom
Partners & Customers:
Nasscom
CII
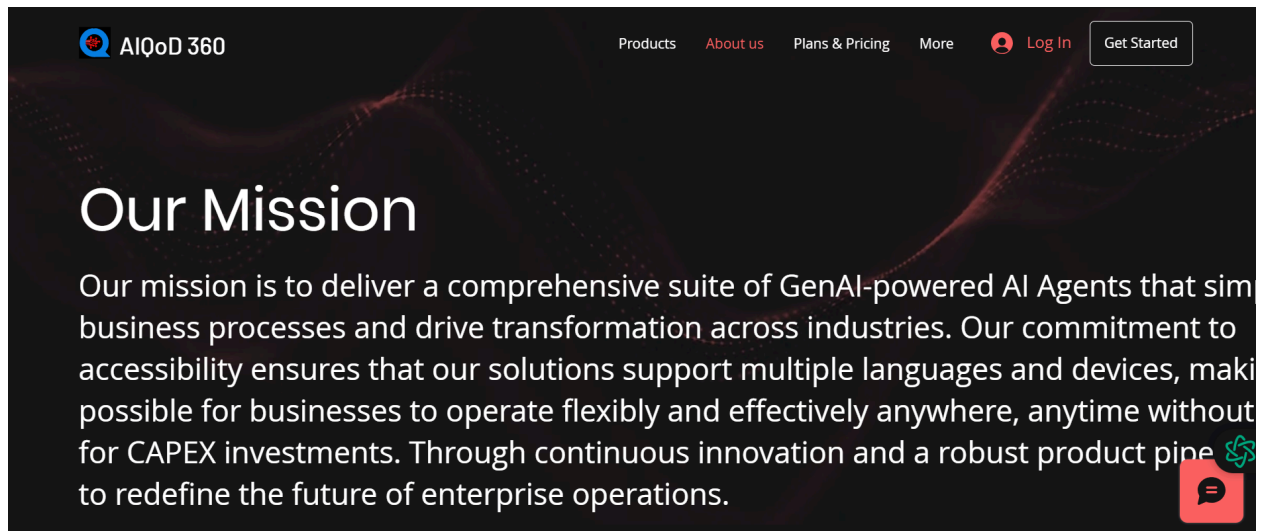MCCIA
AWS
Tata Power
Tata communications

Access Infinity
SICO Bank
Pandora
Delphi TVS
Tawazun
Roche
Kirtane & Pandit LLP
Ramco
A-check

<mark>Follow us on X, LinkedIn, Instagram, Facebook, Youtube with links and icons</mark>
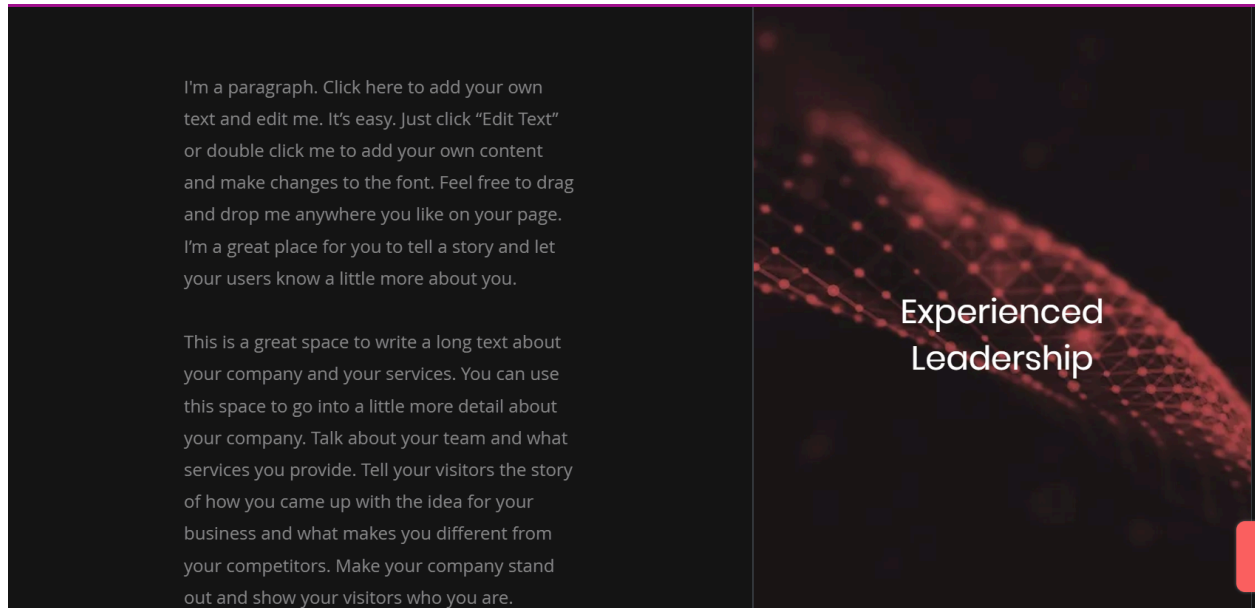
<mark>Copyright by AIQoD</mark>

About Us:

<mark>Need to change the font size</mark>

Leadership page

I'm a paragraph. Click here to add your own text and edit me. It's easy. Just click "Edit Text" or double click me to add your own content and make changes to the font. Feel free to drag and drop me anywhere you like on your page. I'm a great place for you to tell a story and let your users know a little more about you.

This is a great space to write a long text about your company and your services. You can use this space to go into a little more detail about your company. Talk about your team and what services you provide. Tell your visitors the story of how you came up with the idea for your business and what makes you different from your competitors. Make your company stand out and show your visitors who you are.

Experienced Leadership

Add leadership team with photos and LinkedIn profile link

Mentors:

1. Padma Bhushan Mr. Subramanian Ramadorai – Former CEO of Tata Consultancy Services.

Mr. Subramanian Ramadorai (Ex-CEO TCS), was the adviser to the Prime Minister of India in the national council on skill development, Government of India. WE EMPOWER He held the rank equivalent to an Indian Cabinet Minister. Earlier, he was CEO and MD of Tata Consultancy Services from 1996 to 2009 & Vice – Chairman of Tata Consultancy Services till 6 October 2014. He was awarded the Padma Bhushan, India's third-highest civilian honor. Discov Team & In 2004, he won Business India's "Business Man of the Year" award. In 2003, S Ramadorai received the Lifetime Achievement Award. He has also been honored with CNBC Asia Paci c's prestigious "Asia Business Leader of the Year" Award in 2002 as well as the "Management Man of the Year" award by the Bombay Management Association. He was named in June 2002, by Consulting Magazine (USA) as being among the Top 25 Most In uential Consultants in the world, the only Indian CEO on the list. He has been honored with the position of "IT Advisor to Qingdao City", People's Republic of China. On 28 April 2009, Ramadorai was awarded the Commander of the Order of the British Empire (CBE).
https://www.linkedin.com/in/subramanian-ramadorai-8847a5265/

2. Mr. K. Jayaramakrishnan – Former Head – Global Alliances of TCS

K. Jayaramakrishnan, popularly known as JRK, has around 35 years in the IT Industry He had roles starting from ground level execution transforming into senior leadership and board-level responsibilities and experience in sales & marketing across Global markets. He has been widely recognized for operational excellence and innovative business approaches and managing the international market. WE EMPOWER Fondly called JRK is currently a Consultant in Tata Consultancy Services (TCS) TCS after superannuating from TCS as Vice President, Head – Global Alliances. He is also a Director of Rajalakshmi Institutions. With around 35 years in the IT Industry, he has been with Tata Consultancy Services for the past 25 years holding various positions both in India and abroad. Discov Team & While at TCS, JRK was Client Relationship Manager for American Express, Time Warner, Target, Nasdaq, Regional Manager at Maryland, USA, and in India covering Indian Financial Institutions, Corporates, and Government customers. JRK is currently in the Proposal Approval Committee of the National Skill Development Corporation (NSDC). Jayaramakrishnan was the Chairman – Convener for the CII Task Force on Industry – Institute – Interaction from 2004 to 2009. He was the Chairman of the Computer Society of India, Chennai Chapter – 2008. JRK was a member of the IT Task Force of the Government of Gujarat and the e-Governance Standards Committee of the Government of Tamil Nadu. He was the convener for the ICT Academy of Tamilnadu (A Consortium of Govt. of India, Govt. of Tamilnadu & CII).
https://www.linkedin.com/in/jayaramakrishnan-k-4043b916/

3. Mr. Neeraj Srivastava – Former Vice President & Head of MiddleEast Cognizant

Gold medalist in Master of Technology (M.Tech) from the premier technological institute of India namely Indian Institute of Technology (IIT), Roorkee. Also the recipient of the "Best M.Tech. Dissertation thesis" award from the IIT, Roorkee. More than 28 years of professional experience after post-graduation in various roles including leadership positions as Regional CEO, P&L Head, Business Development, Sales, and Technical areas. Currently working as Co-founder & CEO of Grey-Sells, in addition to also working as an Advisor & Mentor to many organizations like Principal Advisor to Tata Communications, Chief Mentor to Incure, Advisor to GiBots, etc. Worked with Cognizant till Jan 2021, as Vice President and Head of MiddleEast being responsible for complete P&L of Cognizant for ME. Worked with Wipro as Vice President and part of the leadership team of Emerging Markets till Aug 2019. Was responsible for strategy and growth in the Emerging Market Unit of Wipro, which included clusters like

ME, Africa, Continental Europe, Asia Paci c, India, Latin Africa, and Canada. Till May 2018 worked with "Tata Consultancy Services (TCS) and headed TCS's operations as its Vice President and Head of Region consisting of Kingdom of Saudi Arabia and Bahrain. Also headed the Joint Venture of TCS and GE as Chairman of JV and its CEO. This unique JV has already hired more than 1000 ladies with more than 85% of them being Saudi nationals.
https://www.linkedin.com/in/jayaramakrishnan-k-4043b916/

4. Mr. Venkat Ramani – Former VP and Industry leader BFSI IBM ISA Former VP – Cognizant Technology Solutions, TCS

Venkat Ramani has had a distinguished career spanning over 3 decades (33+ years) in the IT Industry covering Business and Technology functions for some of the largest global and Indian IT rms. He started his career with TCS in 1987 and spent over two decades across multiple roles and as Head of Sales (Alliances) in his last role, in 2009 to 2016 as Senior VP in Cognizant, IBM, and his last role in Antworks. He has built a strong relationship with his client over time across multiple layers and levels including CEOs/CXOs/CIOs/CDOs and has been a trusted advisor to many in his long career.
https://www.linkedin.com/in/ramanivenkat22/

Advisory board:

1. Prof. S Sadagopan – Former Director IIIT Bangalore

Professor Sowmyanarayanan Sadagopan was the Director (President) of IIIT-Bangalore (a Ph.D. granting University) until July 2021. Earlier he taught at IIT Kanpur (1979-95) and IIM Bangalore (1995-99) as well as RUTGERS University, USA (1997) and AIT Bangkok, Thailand (1990). Sadagopan is a Fellow of the UK's IET (formerly IEE), Computer Society of India, and Institution of Engineers (India), and most recently ISPMA. He is a Senior Member of the IEEE and ACM. He has won numerous awards that include Fulbright Fellowship (1995), "Champion of humanity" Award of Hindustan Chamber of Commerce (2009), "Rotary Honor of Vocational Excellence" by Rotary Northwest Bangalore District 3190 (2013), Cisco NDTV "Digital Pioneer" Award (2016), "Distinguished Alumni Award" from the College of Engineering, Guindy (2019) to name a few. Sadagopan had consulted/advised and served on the Board of some of the largest private, public-sector, and MNC corporations in India that include Tata Motors, Ashok Leyland, Maruti (Automotive), IOC, BHEL, NTPC (Core sector), NSE, BoI, IoB, NPCI (BFSI), Mastek, Infosys, TCS, Wipro, HP, IBM, Intel, Oracle, SAP (IT), and, TTD, AL School, CommonPurpose (Social sector). Currently, he is on the

Board of NESL, NADL, eGov Foundation, and MOSIP. Sadagopan was a Mentor Director for IIIT-NR, IIIT-DWD & MIIT in Myanmar and Board Member of IIIT-Bangalore, IIIT-Delhi & IBAB. Currently, he is the Chairman BoG of IIIT-Kancheepuram, and Advisor to Sai University, IIHMR, and BNMIT. Sadagopan has been helping several start-ups that include GAVS, DevSquare, Globarena, 8KMiles, ZipDial, Littlemore; currently, he advises upGrad, SociallyGood, Avekshaa, ZirohLabs, and AppSentinel.
https://www.linkedin.com/in/sadagopan/

2. Prof. M.S. Krishnan – Professor at University of Michigan

Dr. M. S. Krishnan ("Krishnan") is the Associate Dean, Executive Education, and Executive-MBA, Accenture Professor of Computer Information Systems and Professor of Technology and Operations at the Ross School of Business, University of Michigan. He has co-authored the book "The New Age of Innovation: Driving Co-Created Value with Global Networks" with Professor C. K. Prahalad (late). The Economist and BusinessWeek magazine named this book as one of the Best Books on Innovation in 2008. He was awarded the ICIS Best Dissertation Prize for his Doctoral Thesis on "Cost and Quality Considerations in Software Product Management". His research interest includes Business Model Innovation, Technology Enabled Personalization, Ecosystem Innovation, Corporate IT Strategy, Business Value of IT investments, Metrics and Measures for Business Process and Software Quality, Productivity, and Customer satisfaction. In January 2000, the American Society for Quality (ASQ) selected him as one of the 21 voices of quality for the twenty-rst century. In 2004, he was selected as one of the top thinkers on Business Technology by Informationweek-Optimze magazines based on their reader surveys. Dr. Krishnan has consulted on Technology and Strategy with Ford Motor Company, NCR, IBM, Xerox, Unilever, Siemens, Gooru, Nestle, Tata Group, Mahindra & Mahindra, ICICI, TVS Group, Ashok Leyland, NBC, CP Group in Thailand, Next Services, Infosys, Marketics, Outdu and Ramco Systems.
https://www.linkedin.com/in/m-s-krishnan-b64ab344/

3. PR Krishnan – Formerly Executive Vice President & Global Head, Enterprise Intelligence Automation & Artificial Intelligence, TCS

PR Krishnan (PRK as he is popularly known to by his colleagues) was Executive VP & Global Head, Enterprise Intelligent Automation & Arti cial Intelligence (EIA & AI) at TCS. In this role, PRK helped business and technology leaders drive innovation and integrate digital technologies – AI, smart automation, machine learning, and cognitive computing – into their business

model for growth and transformation.PRK spearheaded the MFDM™ (Machine First Delivery Model) initiative in TCS to institutionalize the Machine First™ approach across client engagements and within TCS. For more than 35 years, he has played a pivotal role in coaching large teams, demonstrating thought leadership and innovation towards uncovering insights and creating exponential value for large enterprises. Prior to leading the EIA & AI portfolio, PRK served as Global Head of the IT Infrastructure Services, overseeing the expansion of this TCS services portfolio to close to 3 Bn USD business over a period of 12 years. In the earlier part of his career, he successfully led several of TCS' global delivery centers (GDC), pioneering the creation of the company's Global Network Delivery Model (GNDM™) for GE and other large customers of TCS. Currently, PRK is actively involved in advising and guiding mid-size and start ups and product companies to scale, transform and innovate.
https://www.linkedin.com/in/prk-pr-krishnan-38790a164/

4. Abonty Banerjee – Chief Digital Officer at Tata Capital

Abonty is currently the chief digital o cer (CDO) at TATA capital, where she has been responsible for the strategy and implementation of the digital transformation agenda for the organization to. With over 24 years of experience in the banking and nancial services domain, she has deep experience in setting up digital businesses, has pioneered the growth and adoption of newer technologies with worked with the ntech ecosystem in India. Her previous experience includes a long stint at ICICI Bank as the Head of Digital Transformation and at EY LLP as a Partner as part of Financial Advisory Services.
https://www.linkedin.com/in/abonty-banerjee-610a573/

Leadership team:

1. Mr. Anil Nair – Founder and CEO

Former director at Amdocs was a part of R&D, Delivery, Managed Services and Operations during his 25 years in the IT industry. Anil was involved in various enterprise-level telecom software billing implementations for the world's top telecom service providers. During his Amdocs tenure, he conceptualized and implemented many new products and business verticals in the market. He was also instrumental in many company-wide initiatives related to innovation programs. He has been involved in coaching many startups and roped in for many government initiatives for technical guidance. Has been awarded for his contribution towards innovation in 2015 and is a certified innovation trainer. His

professional career has always been built around teamwork and his ability to lead teams, the art which he learned through his sports career. He was representing Cyprus National team for 4 years in various International cricket tournaments and has a century in his name in ICC (International Cricket Council) European world cup qualifier rounds.

https://www.linkedin.com/in/anilgnair/

2. BT Nagesh – PaaS Sales Head

B T Nagesh boasts a distinguished career spanning over 27 years in the IT industry, marked by signi cant contributions and leadership roles across various prestigious organizations. At Lectra, Nagesh served as Sales Director for more than a decade, driving impressive sales strategies and fostering robust customer relationships. His extensive experience includes serving as Head of Engineering & Industrial Services at TCS, and holding the position of Regional Director at Siemens and PTC. With a profound expertise in sales strategy, customer relationship management, and analytics, Nagesh has consistently demonstrated his capability to lead and innovate in the ever-evolving tech landscape.

https://www.linkedin.com/in/nagesh-b-t-3886762/

3. Ajay Kumar – SaaS Sales Head

Ajay Kumar is an accomplished SaaS Sales Head with over 20 years of experience spanning IT management, sales strategy, and the growth of start-ups in the tech and education sectors. He has successfully led large-scale projects, built high-performing teams, and consistently driven revenue growth by fostering strong customer relationships. Ajay's entrepreneurial background, coupled with his leadership in innovative educational initiatives, reflects his versatile skill set and dedication to advancing organizational goals.

In addition to his sales expertise, Ajay has played pivotal roles in setting up education programs, such as Cambridge Early Years and STREAM Labs, providing hands-on training to educators. His collaborative approach and passion for both technology and education make him a key player in helping businesses and institutions scale through innovation and operational excellence.

https://www.linkedin.com/in/ajay-kumar-4447a12/

4. Ms. G Shailaja – Head - Global Delivery

With over 30 years of rich experience, Shailaja is a seasoned professional in managing large-scale, heavy-duty projects across diverse industries. Her expertise spans strategic planning, operations management, and team leadership, ensuring every project she oversees is executed to perfection. In her

previous role as General Manager, she successfully led India operations, demonstrating exceptional organizational skills and a sharp focus on achieving business goals. A natural go-getter, Shailaja thrives in challenging environments, adeptly navigating complexities and delivering results that exceed expectations. Her proven ability to adapt, lead, and innovate makes her an invaluable asset to any organization she partners with.
https://www.linkedin.com/in/shailaja-g-7533393/

5. Ajinkya Mulay – Head – BlueOcean

Meet Ajinkya, a dynamic go-getter with unmatched energy, creativity, and drive. For him, challenges are opportunities, and the word "impossible" simply doesn't exist. Known affectionately as "Mr. Reliable" among his peers, he is the cornerstone of our efforts in advancing Natural Language Processing (NLP) and AI implementation. With a sharp analytical mind and a passion for innovation, he consistently pushes the boundaries of what's achievable. Ajinkya's leadership has been instrumental in designing cutting-edge AI solutions, ensuring seamless project execution, and mentoring his team. His unwavering commitment and talent make him a true asset and a role model for success.
https://www.linkedin.com/in/ajinkya-mulay-772727111/

6. Mr. Ananta Misal – Sr. Architect

Ananta may be a quiet achiever, but his journey speaks volumes. Starting as a novice programmer just three years ago, he has rapidly risen to become a Senior Architect, a testament to his exceptional talent, dedication, and continuous learning. His contributions have been pivotal in designing and building the foundational elements of the AIQoD platform, ensuring its robustness, scalability, and efficiency. Known for his meticulous problem-solving skills and deep technical expertise, Ananta thrives in crafting innovative solutions that drive platform excellence. His growth trajectory and impact on the organization make him an inspiring example of perseverance and skill in action.
https://www.linkedin.com/in/ananta-misal-897711b1/

7. Yuvaraj Velu -

Yuvaraj, a cornerstone of our Technical Leadership team, is a seasoned Technical Architect with a wealth of experience in designing and implementing comprehensive, end-to-end solutions that power business success. With a proven track record of launching innovative products and managing complex, high-impact projects, he brings

hands-on expertise across multiple domains. Yuvaraj specializes in enhancing platform capabilities, ensuring scalability, efficiency, and alignment with evolving business needs. His passion for transforming visionary concepts into advanced digital ecosystems drives his work, as he spearheads architectural strategy to keep our products at the cutting edge of technology. Yuvaraj's leadership is vital to our innovation journey.
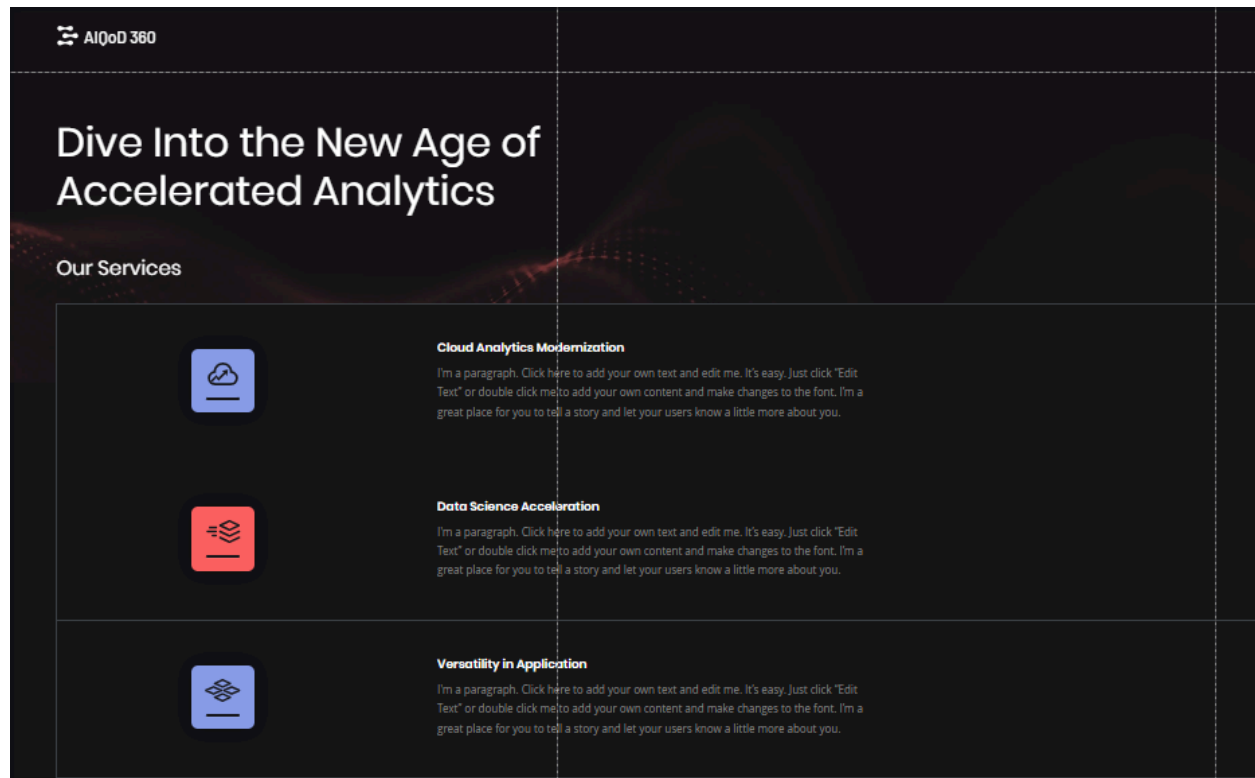
Location

Head Office : Office No. 15, Amar Heights, CTS 2057 to 2062, S.NO. 46B, Aundh, Pune – 411003, Maharashtra

Mumbai Office : # 1, Telec, Sector 17, Vashi, Mumbai.

Chennai Office : Office NO. 6A, 6th Floor, KRD Gee Gee Crystal, No. 92, Dr. Radhakrishanan Salai, Mylapore, Chennai– 600004

There should be another provision for adding US address

Product page:

Drive Into the New Age of Gen AI-based Products

AIQoD 360: Your Smart Digital Enterprise

<mark>Starts with a video</mark>

Heading

AIQoD360 is a next-generation super app that transforms enterprises into Smart Digital Enterprises by integrating all key business functions into one mobile-first platform. Powered by Gen AI, it supports collaboration, knowledge management, sales automation, customer support, and financial processing. With products like Project Management, Smart P2P, My Knowledge Hub, and Chat Genie, AIQoD360 provides end-to-end solutions, driven by AI agents like Virtual Assistants and Activity Trackers. These agents automate tasks, offer real-time insights, and support data-driven decisions. With no-code workflows, intuitive dashboards, and multi-language support via Digital India Bhashini, AIQoD360 enhances productivity, reduces costs, and enables rapid scaling without CAPEX.

CollabPro

CollabPro leverages AI agents to streamline collaboration, task management, and invoicing. It boosts team productivity with real-time task prioritization, intelligent notifications, and workflow recommendations. The AI-powered invoicing system tracks project tasks, calculates costs with applicable taxes, and generates transparent invoices, enhancing cash flow visibility. CollabPro aligns project management and billing for efficient, seamless operations across teams and clients.

Smart AP

Smart AP revolutionizes Accounts Payable powered by Gen AI, an AI agent minimizing manual work and errors in the invoice and payment process. Built on AIQoD 360, it offers real-time dashboards, fraud detection, compliance checks, and seamless Tally integration, allowing finance teams to process invoices with speed and precision while reducing costs and enhancing overall efficiency.

ChatGenie

ChatGenie, powered by advanced AI agents, delivers 24/7 support, enabling smooth customer and employee interactions. With multilingual capabilities in 22 Indian and major international languages, it ensures instant query resolution and expands global reach. ChatGenie also manages ticket generation for unresolved issues, streamlining support processes to enhance responsiveness, organization, and user satisfaction.

My Knowledge Hub

My Knowledge Hub is a smart knowledge-sharing platform that leverages AI to streamline policy access and enhance employee self-service. Through AI agents, employees receive instant responses to policy questions, along with personalized guidance and recommendations. This empowers employees to make informed decisions independently, reducing reliance on HR and support teams and fostering a more productive work environment.

Employee Handbook

The AI-powered Employee Handbook offers an interactive guide to organizational policies and practices. Integrated with an AI agent, it helps employees easily locate, understand, and apply workplace policies. By delivering accurate, real-time answers, the Employee Handbook reduces HR's administrative load and supports compliance while creating a more efficient, well-informed workforce.

Smart Sales

Smart Sales is an AI-powered lead management solution designed to enhance every stage of your sales pipeline. Equipped with intelligent AI agents, Smart Sales captures and organizes leads, assigns AI-driven scores for prioritizing prospects, and automates follow-up emails to keep your business top-of-mind. From initial outreach to lead nurturing, the platform ensures a streamlined, effective approach to conversions—minimizing manual effort and maximizing efficiency. With Smart Sales, you get a proactive, automated partner that optimizes lead management, helping you stay focused on closing deals and driving growth.

Content Generation - Video

Gen AI Video leverages AI agents to create high-quality, tailored videos aligned with your brand's messaging in minutes. With instant customization of tone, visuals, and storyline, it boosts engagement and efficiency, enabling businesses to produce professional, impactful videos without the time-consuming editing. This advanced AI agents delivers dynamic, visually appealing content that captures attention and drives meaningful results.

Smart Contract

Smart Contract is a Gen AI-driven contract lifecycle management solution that automates contract review and compliance monitoring. AI agents continuously scan, digitize, and flag critical clauses and data points, managing risks proactively and ensuring compliance. The platform simplifies contract tracking and significantly reduces the administrative load on legal and compliance teams, while providing high accuracy and a strong risk management framework.

Campaign Management

Our AI-powered Campaign Management solution leverages intelligent AI agents to streamline every campaign stage—planning, execution, and analytics. By automating audience segmentation, scheduling, and multi-channel distribution, AI agents enhance reach and engagement while reducing manual effort. Real-time, AI-driven insights enable agile adjustments, ensuring each campaign achieves maximum impact with minimal workload.

Content Generation

AIQoD 360's Content Generation feature uses Gen AI agents to produce tailored, high-quality content that aligns with your brand voice and audience interests. From blog posts to email campaigns, AI agents create optimized content, enhancing visibility and engagement. By automating repetitive tasks, these agents free up your team for strategic work, driving lead generation and consistent messaging across channels.

Smart Claims

Smart Claims is a mobile-first, AI-powered claims processing platform focused on enhancing employee experience. AI agents automate document verification, assess claim eligibility, and streamline approvals, resulting in fast, accurate claim processing. This platform provides employees with a convenient, efficient claims experience and reduces HR workload by minimizing manual checks and repetitive tasks.

Smart Recruit

Smart Recruit leverages AI to transform HR processes from candidate evaluation to job requisition management. AI agents quickly analyze resumes, match skills with job requirements, and prioritize candidate profiles, reducing time-to-hire and ensuring a perfect fit for open positions. By automating requisition approvals, Smart Recruit provides transparency across the hiring process, improving HR efficiency and helping build the right talent pool faster.

Download Brochure

Smart Sales

Brief:

Smart Sales is your **AI-powered, multi-agent lead management solution**, designed to optimize every stage of the sales pipeline. With **intelligent AI agents**, Smart Sales **captures, organizes, and scores leads**, ensuring that high-value prospects are prioritized. AI-driven automation enables **personalized follow-ups, lead nurturing, and engagement tracking**—all without manual effort. By seamlessly managing your pipeline, Smart Sales empowers businesses to **boost conversions, enhance efficiency, and stay ahead of the competition**.

Detail:

Smart Sales: AI-Powered, Multi-Agent Lead Management for Maximum Conversions

Smart Sales is an **advanced, AI-driven lead management solution** that leverages **multiple intelligent AI agents** to streamline every aspect of the sales pipeline. From **lead capture to engagement analysis and conversion tracking**, Smart Sales automates the process, enabling sales teams to **focus on strategy and closing deals rather than manual lead management**.

How Multi-AI Agents Optimize Your Sales Process

Lead Capture AI Agent – Automatically collects and organizes leads from various sources, including **web forms, social media, email inquiries, and CRM integrations**, ensuring no potential customer is overlooked.

Lead Scoring AI Agent – Evaluates **lead intent, engagement, and behavior**, assigning AI-driven scores to help sales teams **prioritize high-value prospects** and focus on the most promising opportunities.

Personalized Nurturing AI Agent – Sends **tailored follow-up emails, messages, and reminders** based on a lead's activity and interaction history, keeping prospects engaged **without manual intervention**.

Engagement Tracking AI Agent – Monitors lead responses, email open rates, and interactions to **adapt follow-up strategies in real time**, ensuring every lead receives the right level of attention.

Sales Insights AI Agent – Provides **real-time analytics and predictive insights**, helping teams refine their approach and **improve conversion rates** based on AI-driven recommendations.

Why Smart Sales?

24/7 AI-driven lead management – Capture, categorize, and track leads effortlessly.
Data-driven decision-making – AI-generated lead scores ensure efficient prioritization.
Automated follow-ups & engagement – No lead is forgotten, maximizing conversion opportunities.
Real-time sales insights – Get AI-powered recommendations for smarter sales strategies.

A Smarter, More Scalable Sales Process

With **Smart Sales**, businesses can **eliminate manual lead tracking, increase productivity, and accelerate sales cycles**. By leveraging **multi-AI agents**, the platform ensures **consistent, intelligent lead nurturing**, keeping your brand top-of-mind while optimizing every touchpoint.

Whether you're a **startup, SMB, or enterprise**, **Smart Sales** adapts to your **sales workflow**, **drives efficiency**, and **delivers more conversions—all with AI-driven precision and automation**.

Stay ahead. Sell smarter. Close faster.

Key Features:

- **Lead Capture & Management**: AI agents collect and manage leads from various sources, giving you a single, organized view of all potential customers.
- **AI-Powered Lead Scoring**: Automated scoring based on engagement and interest, helping you prioritize leads that are most likely to convert.
- **Automated Follow-Up Emails**: The AI agents personalize and send timely follow-up emails to leads, ensuring continuous engagement.

- **Seamless Workflow Integration**: Easily integrates with your existing tools, letting AI agents work alongside your sales team to improve efficiency and focus on closing deals.
- **Data-Driven Insights**: Provides actionable insights into lead behavior, enabling informed, strategic sales decisions.
- **Efficient Sales Pipeline Management**: Tracks every lead's journey, helping your team stay organized and focused on conversion.

Why choose smart sales?

- **Centralized Super App Solution**: As part of the AIQoD360 super app, Smart Sales seamlessly integrates with other business functions, providing a unified, all-in-one platform experience for sales & marketing.
- **Real-Time Insights & Analytics**: AI agents provide data-driven insights and predictive analytics, enabling sales teams to make informed, timely decisions that drive results.
- **Scalability and Flexibility**: Smart Sales adapts to your organization's evolving needs, supporting multiple languages and customizable workflows to enhance global reach and streamline operations.

Vizzy:

Brief:

Gen AI Video leverages **multi-AI agents** to create high-quality, tailored videos that align perfectly with your brand's messaging and campaign goals. These **intelligent AI agents** work together to automatically adjust **visuals, text, animations, and narration**, reducing production time from hours to minutes. With real-time customization, you can personalize tone, storyline, and industry focus while **boosting audience engagement** with visually compelling content. Whether for marketing, training, or corporate storytelling, **Gen AI Video delivers professional-grade videos at scale with AI precision and efficiency**.

Detailed:

Gen AI Video: AI-Powered Video Creation with Multi-Agent Intelligence

Transform your **video marketing strategy** with **Gen AI Video**, an AI-driven platform that revolutionizes content creation using a network of **specialized AI agents**. This **next-generation video solution** enables businesses to produce **high-quality, customized videos in minutes**, eliminating the need for manual editing and complex production workflows.

How Multi-AI Agents Enhance Video Production

Scriptwriting AI Agent – Automatically generates engaging, brand-aligned video scripts based on campaign goals, audience demographics, and content themes.

Visual Design AI Agent – Selects **optimized visuals, animations, and transitions** to match the script, ensuring seamless storytelling and brand consistency.

Text & Caption AI Agent – Dynamically integrates on-screen text, subtitles, and key highlights to enhance accessibility and clarity.

Voiceover & Narration AI Agent – Provides **natural-sounding, AI-generated voiceovers** with multiple language and tone options for a personalized experience.

Real-Time Editing AI Agent – Instantly applies **synchronization, scene transitions, and motion effects**, producing polished, professional-grade videos without manual intervention.

Performance Optimization AI Agent – Analyzes engagement trends and **suggests improvements** to enhance audience impact and maximize reach.

Key Benefits of Gen AI Video

Speed & Efficiency – AI-driven automation reduces production time from **hours to minutes**, accelerating your content pipeline.
Tailored for Your Brand – Customize tone, visuals, and industry-specific messaging to create brand-aligned videos effortlessly.
Multilingual Support – Generate videos in **multiple languages** with **AI-powered translations and voiceovers**.
Data-Driven Optimization – AI analytics offer real-time insights to **refine content for better engagement and impact**.
Multi-Platform Compatibility – Export videos in various formats optimized for **social media, websites, presentations, and advertisements**.

Revolutionizing Video Creation for Every Industry

Whether you're launching a **marketing campaign, training employees, explaining product features, or sharing corporate updates, Gen AI Video adapts to your needs**. By leveraging **multi-AI agents**, it ensures **seamless automation, professional quality, and unmatched efficiency**—allowing your brand to **stay ahead in the digital landscape**.

Create. Customize. Captivate. Experience the power of AI-driven video creation with Gen AI Video.

Key features:
- **Instant Customization**: AI agents personalize each video's tone, storyline, and visuals, tailoring content to your industry and campaign needs for a truly unique brand experience.
- **Effortless Efficiency**: Reduce production time from hours to minutes, with AI agents generating high-quality videos quickly and seamlessly.
- **Enhanced Engagement**: Capture audience attention with dynamic, on-brand videos designed to resonate and drive meaningful results across all channels.

Why choose Content Creation Video

- **Quick, Professional Video Creation:** Generate brand-specific videos in minutes, saving time and reducing production costs.
- **Consistent, On-Brand Messaging:** AI agents ensure visuals, text, and animations align with your brand's voice and style.
- **Increased Engagement:** High-quality, visually compelling content captures audience attention, driving higher engagement rates.
- **Scalable Content Production:** Effortlessly produce multiple videos for various campaigns, maximizing reach without straining resources.

Smart Campaign:

Brief:

Revolutionize campaign management with **multi-AI agents**, automating **planning, execution, and analytics** across multiple channels. These AI-powered agents collaborate to **maximize reach, engagement, and efficiency**, while minimizing manual workload. With intelligent automation, your campaigns adapt dynamically to audience behavior, ensuring **data-driven optimization and continuous improvement**.

Detailed:

AI-Powered Campaign Management with Multi-Agent Intelligence

Supercharge your marketing with an **AI-driven campaign management platform** that transforms how you plan, execute, and optimize campaigns. Leveraging a **network of specialized AI agents**, this **smart automation system** enhances **efficiency, reach, and impact**, ensuring **data-driven, highly targeted marketing strategies**.

How Multi-AI Agents Optimize Your Campaigns

Campaign Strategy AI Agent – Designs **targeted campaign blueprints** based on audience insights, market trends, and past performance data.

Audience Segmentation AI Agent – Identifies and categorizes high-value audience segments, ensuring precise targeting for personalized messaging.

Content Optimization AI Agent – Auto-generates **tailored marketing content** (emails, ads, social media posts, landing pages) optimized for engagement.

Scheduling & Distribution AI Agent – Automates content distribution across multiple **channels (email, social media, ads, and web)**, optimizing posting times for maximum impact.

Real-Time Analytics & Performance AI Agent – Continuously monitors campaign performance, providing actionable insights and **automating adjustments** to boost conversions.

A/B Testing & Optimization AI Agent – Runs **automated experiments** to refine messaging, visuals, and calls-to-action, ensuring the highest-performing content reaches your audience.

Key Benefits of AI-Powered Campaign Management

Automated & Efficient – AI-driven workflows eliminate repetitive tasks, saving **time and resources**.

Data-Driven Insights – AI analytics provide **real-time recommendations** for continuous improvement.

Hyper-Personalization – AI ensures **audience-specific messaging** for better engagement.

Omnichannel Execution – AI synchronizes campaigns across **email, social media, PPC ads, and more**.

Scalability & Adaptability – AI agents dynamically adjust strategies to optimize performance as **trends and behaviors evolve**.

The Future of Marketing is Here

With **multi-AI agents handling every aspect of campaign management**, businesses can **achieve greater efficiency, maximize engagement, and drive superior results**—all with minimal manual effort. **Harness AI-powered automation to create high-impact, data-driven marketing campaigns effortlessly.**

Plan. Automate. Optimize. Scale. Experience next-gen campaign management with AI.

Key Benefits:

- **Automated Audience Segmentation:** AI-driven algorithms precisely segment your audience, ensuring targeted messaging.
- **Intelligent Content Distribution:** Optimize content delivery across multiple channels (social media, email, whatsapp, etc.), maximizing engagement.
- **Real-time Analytics:** AI-powered insights provide actionable data to adjust campaigns for effective performance.
- **Enhanced Engagement:** Personalized messaging and optimized content distribution drive meaningful interactions.
- **Data-Driven Decision Making:** Real-time analytics empower informed decisions, ensuring campaigns stay on track.

Why choose Campaign Management

- **Streamlined Campaign Execution:** AI agents automate audience segmentation, scheduling, and tracking for efficient, targeted campaigns.
- **Cross-Channel Optimization:** Its a unified platform to reach your audience wherever they are with seamless distribution across multiple social media channels.
- **Real-Time Insights:** Access actionable analytics to monitor and adapt campaigns, ensuring optimal performance.
- **Reduced Manual Workload:** Free up your team's time with automated processes, allowing them to focus on strategy.

Experience the Power of AI-Driven Campaign Management

Discover how our innovative solution can revolutionize your marketing efforts, driving unparalleled success and efficiency.

Smart Content

Brief:

AIQoD 360's **Content Generation** feature harnesses the power of **multi-AI agents** to create tailored, high-quality written content that aligns with your brand voice and audience interests. These AI agents work collaboratively to generate **SEO-optimized blog posts, engaging social media content, targeted email campaigns, and compelling promotional materials**. By automating content creation while ensuring **consistency, relevance, and visibility**, these AI agents free your team to focus on strategy and business growth.

Detailed:

AI-Powered Content Generation with Multi-Agent Intelligence

AIQoD 360's **Content Generation** is powered by **multi-AI agents**, working together to streamline content creation, **boost engagement, and optimize brand messaging**. These intelligent agents function as a **dedicated virtual content team**, producing **high-impact written content** tailored to your audience's interests and industry trends.

How Multi-AI Agents Enhance Content Creation

Content Ideation & Strategy AI Agent – Analyzes market trends, audience behavior, and brand objectives to generate **content topics and strategies** tailored for maximum impact.

AI Writing & Personalization Agent – Crafts **SEO-optimized blog posts, social media updates, email content, and ad copies**, refining tone, messaging, and structure based on your brand voice.

SEO & Keyword Optimization AI Agent – Ensures content ranks higher on search engines by **integrating optimized keywords, meta descriptions, and structured formatting**.

Audience & Personalization AI Agent – Tailors messaging based on **customer demographics, engagement history, and preferences** to enhance **resonance and conversion rates**.

Performance Analytics & Improvement AI Agent – Tracks **content performance across multiple platforms** and suggests **real-time optimizations** for increased engagement and reach.

Key Benefits of AI-Powered Content Generation

AI-Driven Efficiency – Automates content creation, saving time while maintaining brand consistency.
SEO-Optimized for Visibility – AI-enhanced keyword integration boosts search rankings and website traffic.
Hyper-Personalized Messaging – AI tailors content to **audience segments, interests, and engagement history**.
Data-Driven Refinements – AI-driven analytics help optimize content strategies for **higher lead generation**.
Scalability & Omnichannel Distribution – AI ensures seamless content delivery across **blogs, social media, email, and ads**.

Transform Your Content Strategy with AIQoD 360

With **multi-AI agents managing your content creation**, your brand can achieve **consistent messaging, enhanced engagement, and improved lead generation**—all within a single platform. **Scale your content effortlessly, drive results, and focus on strategy while AI handles the execution.**

AI-Powered Content. Smarter, Faster, More Impactful.

Key Features of AIQoD 360's Content Generation:

- **Personalization at Scale**: Customizes tone, language, and messaging for different audiences, making content more relatable and impactful.
- **SEO Optimization**: Built-in SEO tools ensure content is optimized for search engines, boosting visibility and enhancing lead generation.
- **Time Efficiency**: Automates content creation, freeing up your team's time to focus on strategy and innovation.
- **Consistent Brand Messaging**: Maintains cohesive messaging across all channels for a stronger, unified brand presence.
- **Real-Time Dashboard Reports**: Provides intuitive, real-time insights into content performance, engagement metrics, and lead generation progress, enabling data-driven improvements.

Why choose Content Generation

- **Personalized Content Creation:** Generate tailored content that speaks to your audience, enhancing brand relevance and appeal.
- **Consistent, High-Quality Output:** Maintain consistent messaging across all platforms, reinforcing brand identity.
- **SEO Optimization:** AI agents optimize content for search engines, increasing visibility and improving lead generation.
- **Time and Resource Efficiency:** Reduce the time spent on content creation, allowing your team to focus on high-value tasks.

Smart AP

Brief - Smart AP by AIQoD is an advanced, AI-powered Accounts Payable Automation tool that streamlines invoice and payment processing with touchless automation. Leveraging AIQoD 360 Cognitive Intelligence, Smart AP provides real-time dashboards, automated invoice extraction, multi-level validations, and seamless integration with Tally. With features like AI-driven error alerts and fraud detection, Smart AP boosts efficiency, accuracy, and compliance, reducing manual workload and transforming finance operations into a seamless, automated experience.

Detail - Smart AP by AIQoD is a revolutionary Accounts Payable (AP) Automation tool, designed to transform finance operations with AI-powered touchless processing and intelligent decision-making. Built on the AIQoD 360 Cognitive Intelligence platform, Smart AP empowers procurement and finance teams with end-to-end automation of the invoice and payment process, dramatically reducing the need for human intervention and minimizing manual errors. With real-time dashboards and actionable insights, Smart AP provides visibility and control over the entire AP cycle, ensuring that organizations can handle invoices with unmatched speed, accuracy, and compliance.

At the heart of Smart AP is its AI-driven agent, capable of automating each stage of the AP process. Using advanced image processing, OCR (Optical Character Recognition), and machine learning, Smart AP can extract data from invoices with exceptional accuracy, capturing essential information like vendor details, line items, and payment terms. Once extracted, this data is validated through over 60 business rules, covering checks from purchase order (PO) matches to amount verification. This robust validation layer ensures that invoices meet internal and regulatory standards, reducing the risk of duplicate, missed, or incorrect payments. Automated alerts notify finance teams of any anomalies or issues, allowing for quick resolution and further reducing the chances of manual errors.

Smart AP also offers powerful real-time tracking and reporting, with dynamic dashboards that provide insights into invoice status, approval stages, and payment timelines. These dashboards empower teams to stay informed and responsive, while the tool's automated reporting functionality ensures that key stakeholders receive regular updates on AP performance. Fraud detection and compliance enhancement are integral to Smart AP, as the AI agent conducts checks that help identify potentially fraudulent activity and ensure that all transactions adhere to compliance standards.

A significant advantage of Smart AP is its pre-integration with Tally, a leading accounting software, making it an ideal solution for companies looking to enhance workflows without disrupting existing systems. This integration streamlines data flow between platforms, allowing for an uninterrupted, cohesive finance management experience. By automating time-consuming tasks and providing unparalleled oversight, Smart AP reduces operational costs, increases efficiency, and enables teams to focus on higher-value work. With Smart AP, organizations can say goodbye to manual invoice processing headaches and hello to a smarter, faster, and more reliable AP process, making it an invaluable asset for modern finance teams.

Key Features of Smart AP:

- **Automated Invoice Extraction**: Utilizes advanced image processing, OCR, and machine learning for fast and accurate data capture from invoices.
- **Extensive Business Rule Validations**: Offers over 60 automated checks, including purchase order matching and total amount verification, to ensure compliance and accuracy.
- **Real-Time Tracking & Reporting**: Provides dynamic dashboards with real-time insights, error alerts, and automated reporting for improved visibility into the AP process.
- **Seamless Tally Integration**: Pre-integrated with Tally for effortless workflows and streamlined data management without disrupting existing systems.
- **Fraud Detection & Compliance Assurance**: Automated checks and validations reduce the risk of fraud and ensure adherence to internal and regulatory standards.
- **Enhanced Efficiency & Cost Reduction**: Automates time-consuming tasks like invoice validation and approvals, freeing up teams to focus on strategic activities.
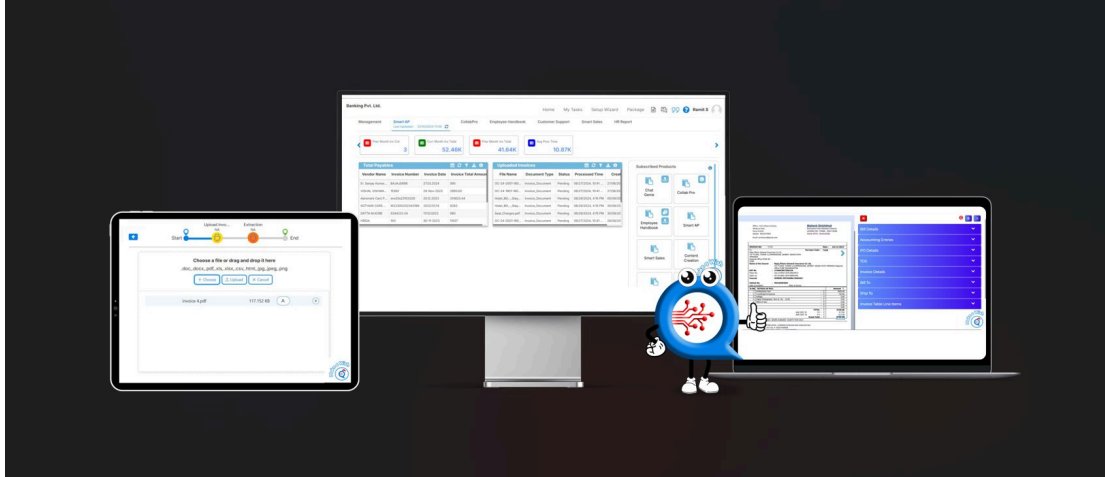
Why Choose Smart AP:

- **Touchless Processing**: Streamlines invoice and payment processes, minimizing manual intervention and increasing operational efficiency.
- **Error Reduction**: AI-powered automation significantly lowers the risk of mistakes, such as duplicate or missed invoices.
- **Actionable Insights**: Real-time dashboards keep teams informed, enabling timely decisions and better financial management.
- **Compliance & Risk Management**: Automated validations enhance compliance and mitigate the risk of fraud in financial transactions.
- **Cost Efficiency**: Reduces operational costs by automating repetitive tasks and enabling teams to concentrate on higher-value work.
- **Quick Implementation**: With free integration into existing Tally systems, Smart AP can be deployed quickly, ensuring minimal disruption to finance operations.

CollabPro

Brief:

CollabPro is an **AI-powered collaboration and task management tool** designed to streamline workflows and enhance team productivity with **multi-AI agents**. These intelligent agents work in tandem to handle **real-time task prioritization, intelligent notifications, workflow recommendations, and seamless project execution**. With **role-based access control, dynamic task forms, multi-level task reviews, and real-time updates**, CollabPro ensures teams remain connected and operate efficiently.

In addition to task management, **CollabPro's AI-powered invoicing system acts as an AI finance agent**, tracking project tasks, automatically calculating costs with applicable **CGST & SGST tax slabs**, generating transparent invoices, and sending them to clients. Another **AI agent for payment tracking** ensures real-time visibility into cash flow, aligning project execution, collaboration, and billing processes for maximum efficiency.

Detail:

CollabPro is an advanced, **multi-AI agent-powered collaboration and task management platform**, transforming the way teams **plan, execute, and optimize workflows**. By leveraging multiple AI agents, CollabPro automates **task prioritization, intelligent notifications, and workflow recommendations**, ensuring teams focus on high-impact activities and continuously improve efficiency across projects.

 AI-Powered Task Agent – Automatically prioritizes tasks, assigns deadlines, and ensures smooth execution through intelligent recommendations.
 AI Workflow Agent – Provides real-time workflow optimizations, adapting dynamically to project needs for enhanced efficiency.
 AI Communication Agent – Delivers smart notifications and updates, ensuring teams remain aligned and responsive.

With **role-based access control, dynamic task forms, multi-level task approvals, and real-time dashboards**, CollabPro adapts to any team structure or project complexity. Its **secure document management and customizable reporting tools** provide unique insights for better decision-making.

**Multi-AI Agents Powering Invoicing & Finance Management**

Beyond collaboration, **CollabPro integrates AI-driven financial automation**, ensuring seamless project-to-payment alignment.

 AI Finance Agent – Tracks project tasks, logs work hours, and **automatically generates accurate invoices** with itemized costs.
 AI Tax Agent – Applies **CGST & SGST tax calculations**, ensuring compliance with layered tax requirements and eliminating human error.
 AI Billing & Payment Agent – Monitors invoice status, tracks payments, and sends automated reminders, enhancing cash flow visibility.

With **CollabPro's multi-AI agent architecture**, teams benefit from a unified **task, project, and financial management** solution, creating a truly **intelligent, automated, and scalable** work environment.
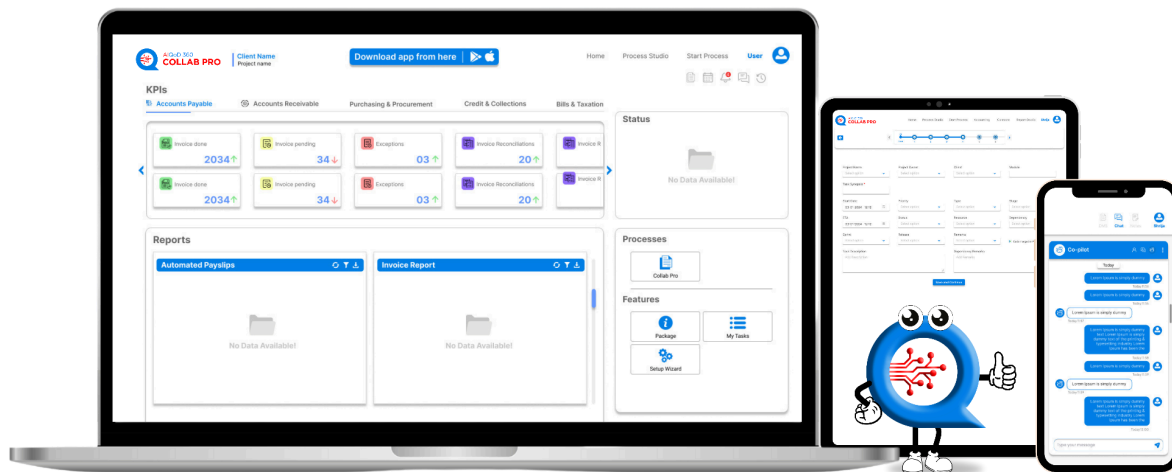
Key Features

- **AI-Powered Task Management**: AI agents prioritize tasks, notify team members of critical updates, and offer workflow recommendations for continuous productivity.
- **Role-Based Access Control**: Customizable user access ensures secure and efficient collaboration by assigning task visibility based on roles.
- **Dynamic Task Detail Forms**: Customizable forms that capture precise task requirements and provide clarity, tailored to specific project needs.
- **Multi-Level Task Review**: Enables thorough oversight, ensuring that all tasks undergo rigorous review for accuracy and quality.
- **Real-Time Status Updates & Dashboards**: Provides live progress reports, giving teams and managers instant visibility into project status and bottlenecks.
- **Customizable Reporting Tools**: Generate tailored reports for actionable insights, helping teams make data-driven decisions.
- **Document Management**: Attach relevant documents directly to tasks, keeping all resources in one place for easy reference.
- **Automated Workflow Triggers**: Set up alerts and triggers for task completions, dependencies, and deadlines to streamline project flow.

- **Data Security and Privacy**: Robust security protocols safeguard sensitive information, ensuring compliance and peace of mind.

… and many more groundbreaking features designed for optimal collaboration!

Why Choose CollabPro?

- Seamless and Limitless Coordination: Integrates effortlessly with existing systems, breaking down silos and fostering collaboration across all departments.
- Tailored for Every Team: Customization at its core – adapts to your department's unique workflow and processes.
- Elevate Your Business with CollabPro
- Effortless Task Management: Simplifies complex workflows into easy-to-manage tasks, boosting productivity.
- Data-Driven Decision Making: Empowers your team with actionable insights for smarter decision-making.
- User-Centric Design: Intuitive and easy to use, regardless of technical expertise.

Join the ranks of successful enterprises leveraging CollabPro for superior performance and growth. Experience unparalleled efficiency, robust task management, and seamless departmental collaboration with CollabPro.

ChatGenie

Brief:

ChatGenie is a next-gen AI-powered virtual assistant that **leverages multi-AI agents** to transform **customer support and team productivity**. Equipped with a **Conversational AI Agent**, it delivers **round-the-clock assistance**, instantly addressing queries, guiding users through processes, and providing real-time responses. **A Multi-Language AI Agent** ensures seamless communication across diverse audiences, while a **Personalization AI Agent** adapts responses based on user behavior, enhancing engagement and efficiency. By automating support functions, reducing costs, and delivering data-driven insights, ChatGenie serves as a **strategic asset for businesses**, modernizing operations and improving customer satisfaction.

Detail:

In today's fast-paced business environment, **ChatGenie redefines customer support and internal team productivity** with a powerful **multi-AI agent framework**. This next-gen **AI-powered virtual assistant** is designed to handle complex queries, provide real-time assistance, and streamline operations across industries.

Conversational AI Agent – Acts as a 24/7 virtual assistant, leveraging **NLP** to instantly understand and respond to customer and employee queries.
Knowledge AI Agent – Processes and utilizes uploaded knowledge bases, FAQs, and documentation, ensuring **precise, context-aware responses** without human intervention.
Multi-Language AI Agent – Supports **multiple languages**, enabling global customer engagement and reducing multilingual staffing costs.
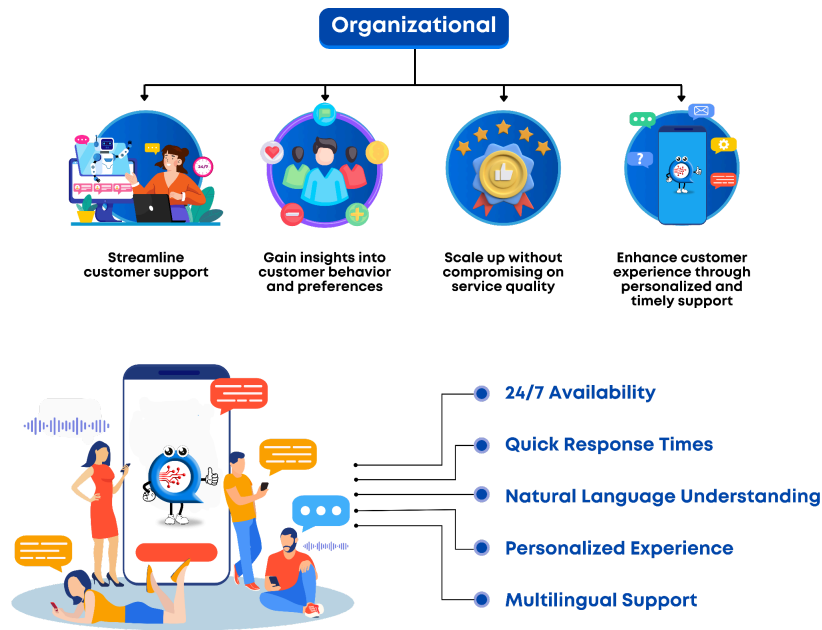 **Personalization AI Agent** – Learns from user interactions, offering **customized recommendations** and guiding employees through workflows based on historical interactions.
Analytics AI Agent – Captures and analyzes user queries to generate actionable insights, helping businesses refine support strategies and improve efficiency.

By integrating **multi-AI agents**, ChatGenie transforms customer interactions from **reactive to proactive**, ensuring that users receive **relevant, accurate, and timely responses**. Its **real-time response capabilities** minimize wait times, fostering trust and reliability while freeing up human agents for high-value tasks.

Beyond basic customer support, ChatGenie serves as a **digital transformation enabler**, helping organizations optimize workflows, reduce operational costs, and leverage AI-driven insights. Whether acting as a **customer support bot**, an **employee productivity assistant**, or an **intelligent data analyzer**, ChatGenie seamlessly aligns AI automation with business goals, making it an essential tool for the modern enterprise.

By automating routine inquiries, delivering data-driven insights, and **adapting to user needs**, ChatGenie helps businesses **stay competitive, enhance productivity, and maximize customer satisfaction**—all powered by a robust, **multi-AI agent ecosystem**.

Organizational

- Streamline customer support
- Gain insights into customer behavior and preferences
- Scale up without compromising on service quality
- Enhance customer experience through personalized and timely support

- 24/7 Availability
- Quick Response Times
- Natural Language Understanding
- Personalized Experience
- Multilingual Support

Key features for ChatGenie:

- **24/7 AI-Powered Assistance**: ChatGenie provides around-the-clock support, ensuring customer queries and team needs are met anytime, improving availability and responsiveness.
- **Conversational AI Agent**: Built with advanced AI, ChatGenie handles complex customer interactions and assists employees with process guidance, ensuring smooth and efficient human-like conversations.
- **Multilingual Support**: ChatGenie speaks 22 Indian languages and major international languages, enabling seamless communication with diverse audiences and expanding global reach.
- **Instant Query Resolution**: Provides real-time responses to customer and employee questions, reducing wait times and increasing satisfaction.
- **Ticket Generation & Management**: Automatically creates tickets for unresolved issues, tracking them for timely resolution and helping support teams stay organized.

- **Cost-Effective Support**: By handling repetitive queries and automating support tasks, ChatGenie reduces operational costs while maintaining a high-quality user experience.
- **Seamless Integration**: Integrates smoothly with existing systems, making it easy to adopt and enhancing overall support infrastructure without major changes.
- **Insights and Analytics**: Offers valuable insights on customer inquiries and support performance through detailed analytics, helping teams optimize service quality.

Why Choose ChatGenie?

Easily upload your knowledge base, from FAQs to product details, and let ChatGenie handle routine inquiries, freeing up your team for complex issues. With natural language processing, personalized interactions, and 24/7 availability, ChatGenie boosts customer satisfaction, increases efficiency, and provides valuable insights into customer behavior.

ChatGenie is more than just a chatbot; it's your customer's virtual assistant. It's designed to enhance your customer experience by providing:

- Time-saving and convenient: ChatGenie lets you quickly access the information you need, anytime and anywhere, without endless searching.
- Personalization: Enjoy a customized experience with tailored recommendations and suggestions based on Gen AI.
- Improved Customer Satisfaction: Experience exceptional customer service with ChatGenie. Our AI-powered assistant is dedicated to meeting your needs and exceeding your expectations.

Benefits

Reduce customer service costs

Increase customer satisfaction

Enhance sales & lead conversion rates

My Knowledge Hub

Brief:

My Knowledge Hub is a **GenAI-powered platform** that leverages **multi-AI agents** to centralize organizational knowledge, ensuring teams have **instant access to critical information**. By integrating **AI-driven search, intelligent recommendations, multilingual support, and real-time analytics**, it **bridges communication gaps, fosters collaboration, and enhances productivity**. Employees can access the right knowledge at the right time, making informed decisions and delivering exceptional results, all while **harnessing the power of multiple AI agents** to streamline knowledge sharing and optimize learning experiences.

Detail:

My Knowledge Hub: Empowering Organizations with AI-Driven Knowledge Management

My Knowledge Hub is a revolutionary **multi-AI agent-powered platform** that transforms knowledge management by seamlessly organizing, delivering, and optimizing information access across enterprises. By integrating **AI-powered search, intelligent content curation, real-time knowledge insights, and adaptive learning models**, it ensures that employees always have the **most relevant and up-to-date information at their fingertips**.

How Multi-AI Agents Enhance My Knowledge Hub:

Intelligent Search AI Agent – Uses **natural language processing (NLP)** to instantly retrieve the most relevant policies, procedures, and documentation, eliminating time wasted on manual searches.

Personalized Knowledge AI Agent – Adapts to user behavior and **delivers contextual recommendations**, ensuring employees receive relevant content based on their roles and search history.

Multilingual AI Agent – Supports **real-time translations** and allows employees to access information in their **preferred language**, making knowledge universally accessible.

Virtual Assistance AI Agent – Answers complex queries using **conversational AI**, reducing dependency on human support while **providing quick, accurate responses**.

Content Optimization AI Agent – Continuously **analyzes engagement data** to identify **gaps in knowledge**, suggest updates, and ensure compliance with organizational policies.

Collaboration AI Agent – Encourages **peer-to-peer learning** by recommending discussions, forums, or subject matter experts within the organization.

Transforming Workplace Productivity with AI-Driven Knowledge

With **real-time AI-driven recommendations**, **automated content updates**, and **role-based access controls**, My Knowledge Hub becomes an **indispensable solution for teams across HR, customer support, sales, and more**. It enables **onboarding automation**, **faster query resolution**, and **data-driven decision-making**, reducing inefficiencies and boosting collaboration.

Additionally, **advanced analytics** provide organizations with insights into **employee engagement with content**, allowing businesses to continuously refine knowledge-sharing strategies. Its **mobile-friendly design** ensures employees can access critical information **anytime, anywhere**, making My Knowledge Hub a **future-ready solution for enterprises looking to stay agile and competitive**.

By integrating **multi-AI agents**, My Knowledge Hub is more than just a repository—it's an **intelligent knowledge ecosystem** that drives efficiency, **enhances learning**, and **empowers employees to work smarter, not harder**.
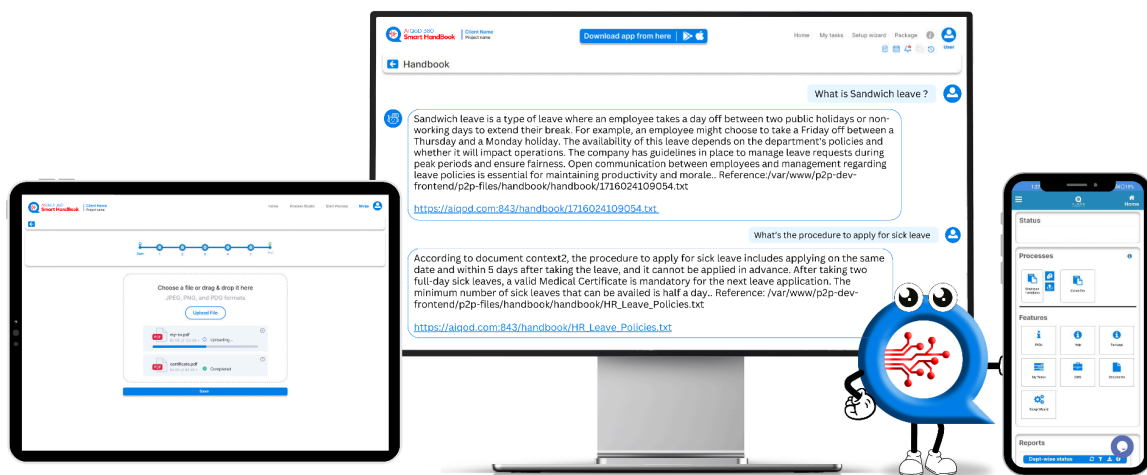
Why Choose My Knowledge Hub?

- **Centralized Repository:** A single platform for all policies, procedures, and resources ensures consistent access to updated information.

- **AI-Powered Virtual Assistant:** Quickly answers queries, reducing search times and improving efficiency.
- **Multilingual Support:** Seamless access to information in any language, promoting inclusivity and accessibility.
- **Continuous Updates:** Ensures employees are informed with the latest policies and resources.
- **Collaboration Tools:** Facilitates knowledge sharing and teamwork across departments

Experience My Knowledge Hub Advantage:

- **Boost Productivity:** Reduce search times by 30%, improving task efficiency.
- **Enhance Engagement:** Increase employee satisfaction and engagement scores by 15%.
- **Ensure Compliance:** Minimize policy-related errors with real-time updates and access.
- **Scalable and Customizable:** Adapts to growing organizational needs with tailored workflows.
- **Anytime, Anywhere Access:** Mobile-friendly design for on-the-go usage, empowering teams globally.

Employee Handbook

Brief:

The **AI-powered Employee Handbook** is an **interactive, multi-AI agent-driven guide** designed to streamline access to organizational policies and practices. By integrating multiple AI agents, it enables employees to **locate, understand, and apply workplace policies** with ease. AI-powered **search, compliance tracking, real-time assistance, multilingual support, and proactive policy updates** reduce HR's administrative burden while ensuring compliance. This intelligent system creates a **more efficient, well-informed workforce**, empowering employees with **instant, personalized guidance** on workplace policies.

Detail:

AI-Powered Employee Handbook: Revolutionizing Workplace Policy Access with Multi-AI Agents

The **AI-powered Employee Handbook** represents a **next-generation approach** to workplace policy management by **leveraging multi-AI agents** for seamless, **real-time access to company policies, procedures, and best practices**. Unlike traditional static handbooks, this intelligent solution **dynamically interprets, updates, and delivers** policy information tailored to individual employee needs. Employees no longer need to sift through extensive documents or wait for HR responses—they can now obtain **immediate, AI-driven answers** to policy-related queries, ensuring clarity and compliance across the organization.

Multi-AI Agents Driving the Future of Employee Handbooks

Conversational AI Agent – Interacts with employees via **natural language processing (NLP)**, answering policy-related queries in real-time, simplifying complex regulations, and providing easy-to-understand explanations.

Intelligent Search AI Agent – Uses **context-aware retrieval** to fetch the most relevant policies based on user queries, ensuring employees quickly locate the right information without unnecessary navigation.

Compliance AI Agent – Continuously monitors **policy updates, regulatory changes, and adherence** across departments, ensuring that all policies remain up-to-date and employees are proactively notified of important changes.

Multilingual AI Agent – Provides **instant translations** and localization, allowing global teams to access policy information in their **preferred language**, ensuring inclusivity and accuracy.

HR Assistance AI Agent – Reduces HR's workload by **automating policy-related FAQs**, identifying trends in employee inquiries, and escalating complex policy concerns to human HR professionals when necessary.

Onboarding AI Agent – Guides new hires through **personalized policy learning paths**, ensuring that they quickly understand company rules, benefits, and workplace expectations.

Transforming HR Operations and Employee Experience

By integrating **multiple AI agents**, the Employee Handbook becomes more than just a **policy repository**—it evolves into a **real-time compliance and productivity enabler**. Employees can **instantly access accurate policies**, receive **personalized guidance**, and stay informed about updates **without HR intervention**. This **self-service capability** reduces HR's administrative burden, allowing HR teams to focus on **talent development, strategic planning, and employee engagement** rather than repetitive policy clarifications.

Enhancing Compliance, Accessibility, and Efficiency

With **automated compliance tracking**, **proactive policy updates**, and **personalized AI-driven insights**, organizations can ensure that **employees consistently adhere to policies** while reducing the risk of violations. The AI-powered Employee Handbook fosters a **culture of accountability, efficiency, and informed decision-making**, making it a **strategic asset for any modern organization**.

By leveraging **multi-AI agents**, this **interactive handbook** is not just a **policy manual**—it's a **smart compliance assistant, an HR automation tool, and a productivity booster**, ensuring that organizations remain **agile, compliant, and employee-centric in today's fast-evolving workplace.**

Key Features of the AI-powered Employee Handbook:

- **Instant Policy Access**: Provides employees with real-time, 24/7 access to company policies, guidelines, and procedures, reducing the need for HR intervention in routine questions.
- **AI-Driven Support**: Integrated with a conversational AI agent that understands queries in natural language, enabling employees to easily find precise answers to specific policy questions without navigating long documents.
- **Improved Policy Comprehension**: Goes beyond displaying information by helping employees understand policy implications and practical applications, ensuring compliance and reducing misunderstandings.
- **Reduced HR Workload**: By handling routine inquiries and clarifications, the Employee Handbook reduces the administrative burden on HR teams, allowing them to focus on strategic, value-added tasks.

- **Enhanced Employee Self-Service**: Encourages a culture of independence and accountability by equipping employees with the tools they need to answer their questions independently.
- **Real-Time Updates**: Automatically integrates policy changes and updates, ensuring that employees always have access to the most current information without waiting for manual updates.
- **Onboarding Simplification**: Helps new hires quickly get up to speed on key policies and procedures, making the onboarding process faster, smoother, and more effective.
- **Searchable Knowledge Hub**: Features an intuitive search function that enables employees to find information quickly and easily, without wading through extensive policy documents.
- **Compliance Support**: By promoting easy access to updated policies and guidance, the Employee Handbook helps maintain a compliant work environment, reducing the risk of policy violations.
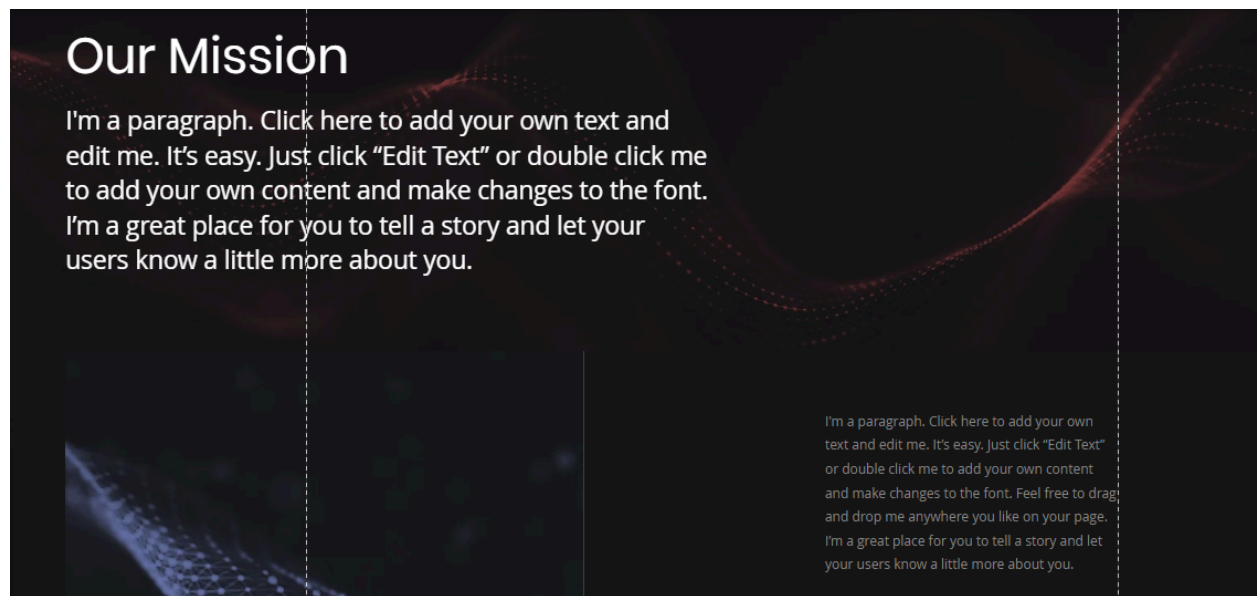
Smart Contract

Smart Contract is a Gen AI-driven contract lifecycle management solution that automates contract review and compliance monitoring. AI agents continuously scan, digitize, and flag critical clauses and data points, managing risks proactively and ensuring compliance. The platform simplifies contract tracking and significantly reduces the administrative load on legal and compliance teams, while providing high accuracy and a strong risk management framework.

Smart Claims

Smart Claims is a mobile-first, AI-powered claims processing platform focused on enhancing employee experience. AI agents automate document verification, assess claim eligibility, and streamline approvals, resulting in fast, accurate claim processing. This platform provides employees with a convenient, efficient claims experience and reduces HR workload by minimizing manual checks and repetitive tasks.

Smart Recruit

Smart Recruit leverages AI to transform HR processes from candidate evaluation to job requisition management. AI agents quickly analyze resumes, match skills with job requirements, and prioritize candidate profiles, reducing time-to-hire and ensuring a perfect fit for open positions. By automating requisition approvals, Smart Recruit provides transparency across the hiring process, improving HR efficiency and helping build the right talent pool faster.


Vision Statement:
Our vision is to empower enterprises to seamlessly transition into Smart Digital Enterprises by providing innovative, ready-to-use AI Agents that enhance operational efficiency and drive growth. We strive to deliver cutting-edge technology and intuitive user experiences, enabling organizations to harness the power of GenAI across diverse industries.

Mission Statement:
Our mission is to deliver a comprehensive suite of GenAI-powered AI Agents that simplify business processes and drive transformation across industries. Our commitment to accessibility ensures that our solutions support multiple languages and devices, making it possible for businesses to operate flexibly and effectively anywhere,

anytime without the need for CAPEX investments. Through continuous innovation and a robust product pipeline, we aim to redefine the future of enterprise operations.
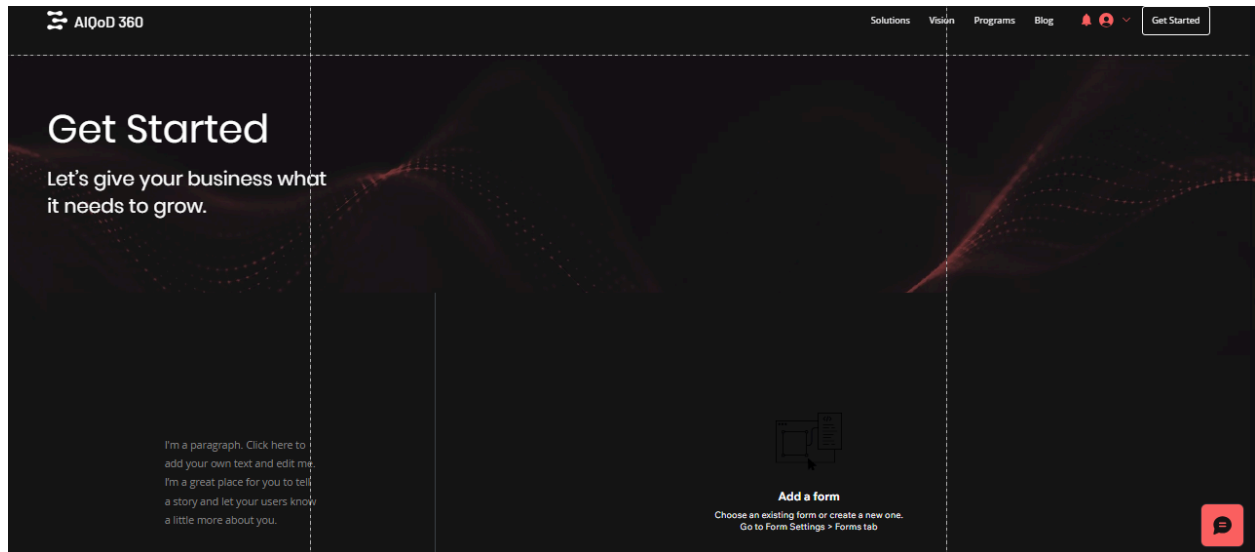
Blogs:

Generative AI: The next big thing

In the ever-changing world of technology, Generative AI has become one of the most transformative technologies of recent years, promising to reshape industries, enhance creativity, and revolutionize how we interact with machines. This blog delves into the world of Generative AI, Providing an overview of its growth, capabilities, and potential impact on various sectors. Generative AI has witnessed explosive growth in recent years, marked by the development of increasingly sophisticated models. In 2018, OpenAI released GPT-1, a significant milestone in natural language generation, and by 2020, GPT-3 had taken the world by storm with its 175 billion parameters, pushing the boundaries of what was previously thought possible when it came to text generation.

Generative AI achievements are driving innovation and transformation across various industries, in healthcare generative models are used for drug discovery and medical imaging, potentially saving lives and reducing research time also in the finance and creative arts, AI-powered trading algorithms use generative models to predict market trends and optimize portfolios. Generative AI helps startups, and brand-building innovative ideas push the limits of human creativity.

In this blog, we explore these challenges and how they set the way for the Generative – AI Revolution.

– Collaboration between Humans and AI: Integrating Generative AI into various industries, such as healthcare, finance, and creative arts, requires establishing effective collaboration between humans and AI systems. ensuring harmonious and effective cooperation is ongoing. Humans need to trust that AI systems are reliable and trustworthy and need to be able to communicate effectively. AI is often more complex and opaque and it may use different language and concepts than humans.

– Privacy and data: Generative AI models often require large amounts of data to operate effectively. Ensuring the security and ethical use of this data is a significant challenge. Finding the right balance between data use and protecting personal privacy is important. This involves obtaining consent to use data, anonymizing data, and ensuring transparency in data collection and processing to protect individuals' privacy.

– Manual and Labor-Intensive Processes: In the pre-AI era, work contexts defined by manual labor and labor-intensive processes AI, tasks that now seem routine were of labor-intensive and time-complex calculations, data analysis, and repetitive tasks rely heavily on human effort, slowing progress and limiting scalability. The golden opportunity for innovation and creative exploration is limited. Limited time and energy leave little room for brainstorming, experimenting, and finding new ideas.

– Human Error and Inconsistency: Human involvement in various processes can introduce the risk of errors and inconsistencies in data entry, calculation, and decision-making common problems affecting accuracy and efficiency in optimizing resource allocation decisions based on data-driven insights. Resources are allocated efficiently to waste and maximize results.

– Bias and Fairness: Generative AI models can unintentionally perpetuate bias present in the training data. To address bias and ensure fairness in AI-generated activities, some AI models are trained on data, and if that data is biased, the model will be biased as well. This can lead to the generation of harmful or offensive content. using debiasing techniques and diversifying training datasets can mitigate model bias.

Let's see How Generative AI is helping to upgrade the remarkable technology with infinite potential.

– Design AI systems with humans in mind: Providing clear feedback and understanding to use the ability to override decisions when necessary, work and their capabilities and

limitations establishing clear roles and responsibilities to avoid confusion and conflict to evaluate human-AI collaboration on an ongoing basis to identify and address any challenges that arise.

– Invoice processing and supplier management: Gen AI can be used to automate the entire invoice processing process, from data extraction to validation and approval. This can enable P2P staff to focus on more strategic tasks, analyze supplier data and identify opportunities for cost savings and efficiency improvements. It can be used to review and manage contracts, ensuring they comply with all relevant regulations. analyze spending data and identify trends and patterns. This information can be used to make better budgeting and purchasing decisions.

– Obtain consent to use and Anonymize data: Consent can be obtained through explicit opt-in mechanisms, such as checkboxes or consent forms. It is also important to provide clear and concise information about how the data will be used so that users can make informed decisions about whether or not to consent. This can be done through a variety of techniques, such as removing names, addresses, and other identifying information. It is important to note that anonymization does not completely guarantee privacy, but it can make it more difficult to identify individuals from the data.

– Intelligent Document Processing (IDP): Gen AI to automate the processing of documents. It extracts data from documents, validates the data, and classifies the documents into the appropriate categories. DPA can be used to automate a wide range of document processing tasks, such as loan document digitization, Legal document digitization, and Logistics document digitization. This can help to reduce the time it takes for loan applications to be processed and approved, improve the organization and accessibility of the law firm's contracts and efficiency of the shipping company's operations, and reduce the risk of errors.

– Generative-AI data-driven resource allocation: Automating data entry and calculation tasks can free up human workers to focus on more complex strategic tasks, and it can also reduce the risk of errors. Gen AI can analyze large amounts of data and identify patterns and trends that would be more difficult or impossible for humans to identify on their own. Optimizing resource allocation decisions on a variety of factors such as demand, costs, and constraints. From the healthcare, manufacturing, and financial industry generative AI is being used to optimize.

How Gen-AI helps businesses scale and thrive: In a sector that is labor-intensive and manual, The emergence of Generative AI Intelligent Document Processing (IDP) has emerged as a game-changing solution by efficiently processing unstructured data, resulting in improved customer satisfaction, enhanced process efficiency, and better overall business performance. AI-powered automation optimizes workflows by managing routine tasks. That allows employees to focus on value-added activities, speeding up processes and improving overall efficiency.

Generative AI Advantages: Transforming Industries and Redefining Creativity
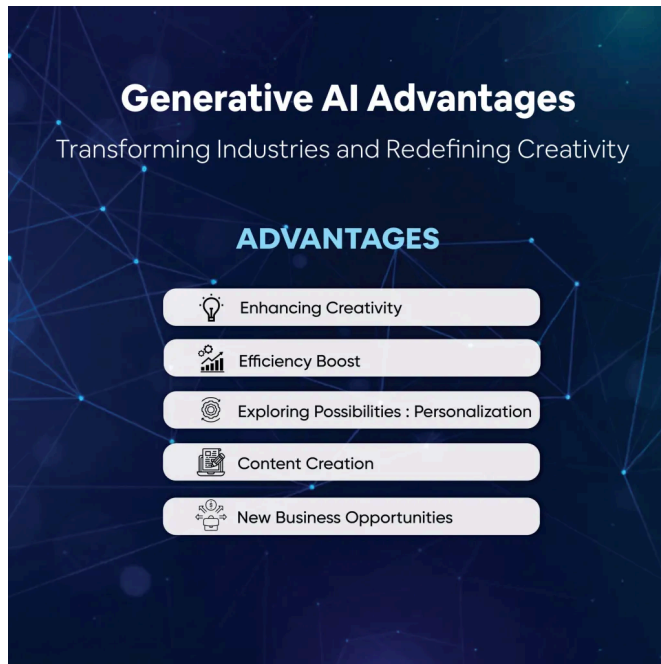
Enhancing Creativity: Generative AI Acts as a catalyst for human creativity, providing new ideas and fresh perspectives that can spark innovative thinking.
Efficiency Boost: With the help of technology, we can speed up tasks that would otherwise take quite a bit of time. For example, creating multiple design variations or generating text for marketing campaigns can be done much more quickly with the assistance of these tools. Release the up time and resources to focus on other Important aspects of the project.

Exploring possibilities: Personalization- Exploring multiple options can be a time-consuming task, but with the help of technology, we can rapidly generate ideas and uncover unique chances. That can be particularly helpful for design projects or marketing campaigns where creativity and originality are crucial to quickly exploring multiple options, finding the best solutions, and making the most of time and resources.
Content creation: Copywriters and content creators are collaborating with AI to draft Compelling articles, advertisements, and marketing content that resonate with specific target audiences.
New Business opportunities– AI opens the way for innovative business models and revenue streams.
Conclusion:

Generative AI has opened New frontiers in Creativity and Creation. It is capable of various creative and practical tasks, but it is essential to approach its abilities with a critical and responsible spirit. Continuing research, ethical considerations, and collaborative efforts between Humans and AI will determine How AI can shape our World in years to come. Generative AI is a fascinating field pushing the boundaries of what is possible with technology. As we continue to explore its potential, it's clear that Generative AI will play a significant role in shaping the future.

Unlock New Opportunities: Partner with AIQoD 360 to Promote Cutting-Edge SaaS Solutions

AIQoD 360 is dedicated to revolutionizing how businesses manage their marketing, sales, and overall operations through innovative SaaS solutions using Gen AI. We focus on delivering tools that empower companies to streamline their workflows, enhance customer engagement, and drive sustainable growth.

Who We Are

AIQoD 360 specializes in developing intelligent, scalable SaaS products tailored to meet the evolving needs of modern businesses using Gen AI. Our portfolio includes marketing automation platforms, task management tools, and

comprehensive business solutions that enable companies to operate more efficiently and achieve their goals.

What We Do

We design software solutions that integrate the latest advancements in AI and automation to optimize business processes. From lead generation to customer management, our SaaS offerings deliver powerful, data-driven insights and efficiencies that enable businesses to focus on what matters most—growth and innovation.

Partner With Us

We're excited to expand our network by collaborating with industry professionals, influencers, and resellers. By partnering with AIQoD 360, you'll have the opportunity to:

- Promote best-in-class SaaS solutions using Gen AI to businesses of all sizes with Zero CAPEX Investment.
- Earn competitive commissions and access exclusive partner resources.
- Collaborate with a forward-thinking company dedicated to continuous improvement and innovation.
- Enhance your portfolio with cutting-edge technology that drives real-world business outcomes.

Why AIQoD 360?

Our commitment to excellence and innovation makes us a trusted partner in the SaaS space. By joining forces, we can bring transformative solutions to more businesses, empowering them to thrive in an increasingly digital world.

The Rise of AI Chatbots: How Are They Transforming Customer Service

Introduction

In today's fast-paced digital age, customer service has become a critical factor in business success. With rising customer expectations, businesses need innovative solutions to provide exceptional support. This is where AI-powered chatbots come into play.

GenAI-powered chatbots are more than just chatbots; they are your AI-powered customer service superhero. Its advanced capabilities can revolutionize your customer interactions and drive business growth.

In this blog post, we'll explore their power and how they can transform your customer service.

THE RISE OF AI CHATBOTS
How are they **Transforming Customer Service**

What is a Chatbot?

Chatbots are computer programs designed to simulate human conversation. They can interact with users through text or voice, providing information, completing tasks, or offering assistance.

Traditional chatbots often rely on pre-defined rules and scripts to respond to user queries. This can lead to limited capabilities and a less natural conversation experience.

AI-powered chatbots, on the other hand, leverage artificial intelligence technologies such as natural language processing (NLP) and machine learning to understand and respond to user input in a more human-like way. These chatbots can learn from their interactions, improving their responses over time.

The benefits of AI-powered chatbots include:
- 24/7 availability: AI-powered chatbots can provide support around the clock, even outside of business hours.
- Improved customer satisfaction: Chatbots can provide quick and accurate responses, reducing customer frustration and increasing satisfaction.
- Increased efficiency: Chatbots can automate routine tasks, freeing up human agents to focus on more complex issues.
- Cost savings: By automating customer service tasks, businesses can reduce labor costs.

The Power of Chatbots
Today almost every AI-powered chatbot offers a truly human-like conversational experience. Unlike traditional chatbots, they can understand and respond to complex queries, providing personalized assistance in multiple languages, including voice interaction.

Key features:
- **Natural Language Processing:** ChatGenie understands and responds to natural language queries, making interactions feel more human.
- **Multilingual Support:** Supports over 22 Indian languages and multiple world languages, ensuring a seamless experience for diverse customer bases.
- **Voice Interaction:** Enables voice-based interactions, providing a more convenient and intuitive experience for customers.
- **Personalized Recommendations:** Offers personalized recommendations based on customer preferences and purchase history.
- **24/7 Availability:** Provides instant support, ensuring customers always have access to assistance.
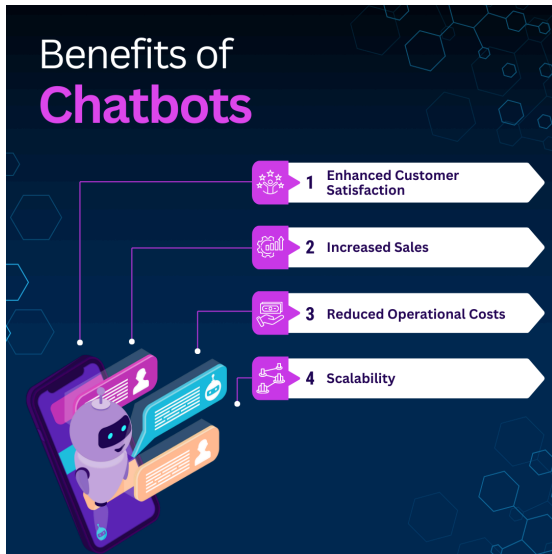
Benefits:

- Enhanced Customer Satisfaction: Delivers personalized, timely support, leading to higher customer satisfaction and loyalty.
- Increased Sales: Streamlines customer interactions and provides personalized recommendations to drive conversions.
- Reduced Operational Costs: Automates routine tasks, freeing up human agents to focus on more complex issues.
- Scalability: Easily handles increased customer volume without compromising service quality.

Real-World Examples

To illustrate the power of chatbots, let's explore some real-world examples of businesses that have successfully implemented this AI-powered chatbot:

Example 1: E-commerce Retailer

A leading e-commerce retailer integrated chatbot into their online store. The chatbot handles customer inquiries related to product information, order tracking, and returns. This has significantly reduced the workload of customer support agents and improved customer satisfaction.

Example 2: Healthcare Provider

A healthcare provider deployed a chatbot to assist patients with scheduling appointments, finding doctors, and accessing medical information. The chatbot has helped to streamline operations and improve patient satisfaction.

Example 3: Financial Institution

A financial institution uses chatbot to provide customers with personalized financial advice and support. The chatbot can answer questions about products and services, help customers manage their accounts, and even assist with fraud prevention. These examples demonstrate the versatility of these modern chatbots and their ability to enhance customer service across various industries.

Challenges and Best Practices
While these chatbots offer numerous benefits, it's important to address potential challenges and implement best practices for successful implementation:

Challenges:
- Data Quality: Ensuring that they are trained on high-quality data is crucial for accurate and effective responses.
- Complexity: Handling complex or ambiguous queries can be challenging for AI chatbots.
- Human Oversight: It's essential to have human agents available to handle complex issues or escalate concerns.

Best Practices:
- Continuous Training: Regularly update them with new data and information to improve its performance.
- Human-in-the-Loop: Implement a human-in-the-loop approach, where human agents can intervene and assist when needed.
- Clear Escalation Paths: Provide a clear process for customers to escalate complex issues to human agents.
- Measure and Analyze: Track key performance indicators (KPIs) to evaluate their effectiveness and identify areas for improvement.

By addressing these challenges and following best practices, businesses can maximize the benefits of Chatbots and ensure a positive customer experience.

Conclusion
In today's digital age, customer service is a critical factor in business success. AI-powered chatbots like ChatGenie offer a revolutionary solution for providing exceptional support.

By leveraging the power of them, businesses can:
- Enhance customer satisfaction: Deliver personalized, 24/7 support.
- Increase efficiency: Automate routine tasks and reduce operational costs.

- Drive sales: Provide personalized recommendations and streamline the customer journey.

Our AIQoD360 suite also includes ChatGenie, a powerful AI chatbot. Learn more about ChatGenie's features and pricing, or start a free trial today.

Newsroom

How GIBots Is Democratising Digital Transformation For India Inc

https://inc42.com/startups/how-gibots-democratising-digital-transformation-india-inc/

GIBots Digidoc: Accounts Payable Automation
https://www.intel.com/content/www/us/en/partner/showcase/offering/a5b3b000000MMRmAAO/gibots-digidoc-accounts-payable-automation.html

Morgan Stanley

Careers

AI/ML Intern
Meanstack Intern
Enterprise Sales Manager
Sales Intern

Agreement
Privacy Policy

This Privacy Policy (hereinafter referred to as "Policy") governs your use of the Platform (www.aiqod.com), which is a product owned by Roots Innovation labs Pvt Ltd (and for convenience also referred as "AIQod Platform" and/or "Platform", "We", or "Us" herein onwards), for the service accessed through the Platform (collectively hereinafter referred as "the Service"). This Policy has been created for You to understand how We collect, use, and transfer Your information while You use the Platform/Services, so that You could freely use our Platform without having any fear of any circumstances, and We will consider that You are consenting to us collecting, using and transferring Your information when You submit the information in the

Platform. Your privacy is very important to Us for every visit You make and we make best possible efforts to protect it. By accessing and using the Service, You indicate that You have read and agree to the terms and conditions of our Privacy Policy. IF YOU DO NOT AGREE TO THE TERMS OF THIS PRIVACY POLICY, PLEASE REFRAIN FROM USING THE PLATFORM. Protecting the security and privacy of your personal data is important to Platform; therefore, We conduct our business in compliance with applicable laws on data privacy protection.

PERSONAL INFORMATION COLLECTION

By Personal Information, it means any relevant information which could be name, email address, phone number, company name, contact information, business related information, location, user information regarding your use of our Services and browser information. With Your Information We will be able to provide You with access to all part of our Platform. Help us confirm that your payment information is correct and allow us to contact You regarding the services You have requested & upload/transfer it to the government/portals to submit Your taxes, as per the norms of the government pertaining to GST. We will also use Your information so that we could administer, support, improve and develop our Service and prevent and detect crime and to understand our user's best requirements to serve them better with our service. We may use Your information for enforcing the Terms of Use and to prevent any unlawful activities and misuse of the Platform and to comply with any applicable law and assist law enforcement agencies only if it is required.

HOW WE USE YOUR INFORMATION

With the help of various technologies when You use the Platform, We determine the location services of the applicable operating system or browser from Your mobile carrier, application IDs, cookie information, and the page You requested through access points and cell towers. Every data captured by Us are treated as non-personal Information and we keep it confidential until and unless we are required to do under applicable law. We use your personal information to charge you for the Services you purchase/choose. We also use Your information so that We could contact You regarding Your opinions on our Service, to give you a customized, interactive experience as you use our Service under subscription packages and inform You of any changes or developments to our Platform or Service in relation to subscription packages. As You have consented by submitting the information, We might use Your information to contact when situation arises, if any.

INFORMATION WE RECEIVE FROM THIRD PARTIES

We may have third party vendor / service providers to Platform for the purpose of combined offerings. This may include software application services, tools, Content, Designs, Website Developers, Mobile App Developers, Cloud Storage Service Providers, Payment Gateways, CRM tools and Legal Analysis providers. Any information You have shared with us are not being sold, shared, or given out to any third parties all of which are not owned or controlled by Us. We are not responsible for the privacy practices of such third-party sites or services therefore, please

refer to the privacy policies of those other sites and services, to determine whether their privacy practices are acceptable to You.

COOKIES

Through "Cookies", we may also automatically collect certain information of Yours. Cookies are text files which are stored on a user's hard disk and they are designed to help store user preferences and activity. We may use cookies, web beacons and other information-gathering technologies to collect Your non-personal information. This Privacy Policy covers the use of cookies by our Platform only and does not cover the use of cookies by any other third party. If You wish to block, erase, or be warned of cookies, please refer to your browser instructions or help screen to learn about these functions. By visiting the Platform, You acknowledge, understand and hereby agree that You are giving us Your consent to gather information about Your use of the Platform through these Information Gathering Technologies.

DISCLOSURE OF YOUR INFORMATION

The personal information which are collected through the Platform such as Your name, company name, contact information, business related information are used by Us to assist you in providing information and services that You have requested. Information uploaded by the users shall be kept confidential and not disclosed by any device, mechanism or arrangement to any third party unless required by the applicable law. In this regard, it is hereby clarified that it can be possible your information and data may be accessed, shared and transferred by our staff, contractors and suppliers who act for Us for the purposes set out in this policy. We may also access, preserve and share information when we have a good faith belief it is necessary to: detect, prevent and address fraud and other illegal activity; to protect ourselves, you and others, including as part of investigations; or to prevent death or imminent bodily harm. In the future if our business enters into a joint venture, or gets sold, acquired, merged with other business entity, then we may disclose your information to our new business partners.

ACCESS TO YOUR INFORMATION

We don't just send You any communication regarding any news or updated services or updates until and unless you opt for it, as you will have the option to "opt" in or "opt" out for receiving any communications from Us regarding the same. However, if You are using the Service from our Platform then there will be service, subscription packages and invoice -related emails from Us. For any questions or comments that You have about this Policy or any practices of the Platform and you would like to update or verify any personal information that we already have then please use your login account details or perform the activities or contact us at www.aiqod.com

SECURITY AND DATA RETENTION

Your data will be stored in secure cloud provided by reputed service providers. We will have Your information only for such period i.e Three (03) to Six (06) months as may be required for the

purposes of processing/passing through the data, however, We may retain Your information as necessary to comply with legal obligations, to resolve disputes and to enforce agreements. Your personal information is very important to Us, and We will use our top priority technical and organizational security measures to protect Your information from being accessed or disclosed by any unauthorized persons, unlawful processing or destruction, risks of damage, loss or alteration of information both during transmission and once We received it. When you place orders for subscription or access your account information or tax return information, we offer the use of a secure server. We maintain complete electronic and procedural safeguards, control and security of all tax related information. We use both internal and external resources to review our security procedures. Whenever We prompt you to transmit sensitive information, income, invoice details or credit card information, we support the encryption of your information as it is transmitted to us. We may use encryption, passwords and physical security measures to help protect your personal information against unauthorized access and disclosure, viruses, Trojan horses, worms, time bombs or any other computer programming devices which are intended to damage our user system. We will employ reasonable security practices and procedures and current internet security methods and technologies in compliance with IT Act, 2000 and rules made there under. There is no absolute secure of the transmission over the internet or any electronic storage and We try our best to use technological means to protect and secure Your personal identifiable information, however, We cannot guarantee, and also You cannot expect that there will be immunity from any wrongdoings, malfunctions, unauthorized interceptions or access, or other kinds of abuse and misuse. You should take steps to protect against unauthorized access to your password, phone and computer by, among other things, signing off after using a shared computer, choosing a robust password that nobody else knows.

CHANGES TO THE PRIVACY STATEMENT
We may, at any time, revise this privacy statement without notice so that You should check it regularly. Continued use of the Platform after a change has been made is Your acceptance of the change.

Contact
If you require any further information or have any questions, queries, issues or dispute about our Privacy Policy, please feel free to contact us by email at info@aiqod.com
Grievance Officer:-
Contact Name – Sachin Bhagat
Contact Number- +918623078568

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assumed all of the obligations that are stated here. You also agree to use the service which is permitted by law and which do not violate or infringe the rights of any. You agree to not use this website for any unlawful activity. You also categorically undertake to not gather or store personal information about other Users or third-parties.

PAYMENT

While availing any of the payment method/s available on the Platform, we will not be responsible or assume any liability, whatsoever in respect of any loss or damage arising directly or indirectly to You due to:

- Lack of authorization for any transaction/s, or
- Exceeding the pre-set limit mutually agreed by You and between "Bank/s", or
- Any payment issues arising out of the transaction, or
- Decline of transaction for any other reason/s

All payments made against the purchases of services on Platform by you, shall compulsorily be in Indian Rupees. Platform will not facilitate transaction with respect to any other form of currency with respect to the purchases made on our Platform. You understand, accept and agree that the payment facility provided by the Platform is neither a banking nor financial service but is merely a facilitator providing an electronic, automated online electronic payment, receiving payment through collection and remittance facility for the transactions on the Platform. The Platform using the existing authorized banking infrastructure and payment gateway networks. Further, by providing payment facility, Platform is neither acting as trustees nor acting in a fiduciary capacity with respect to the transaction or the transaction price. You, as a User, understand that upon initiating a transaction, you are entering into a legally binding and enforceable contract with Us to purchase the services using the Payment Facility, and You shall pay the transaction price through Your issuing bank to Us using payment facility.

REFUND AND CANCELLATION POLICY

This Platform believes in helping its customers as far as possible, and hence provides customer support and a cancellation policy. If you change your mind about the service you have purchased from us, we can refund the purchase price subject to the following conditions under this policy:

- Cancellation of subscription will be considered only if the request is made within three (03) working days of placing an order of subscription.
- The refund request will be initiated when You make a request for cancellation of subscription within first three (03) days from the date of purchasing the subscription, however, 50% shall be deducted towards handling fee and other related charges from the total amount and the remaining amount shall be reimbursed within fifteen (15) working days directly in your account.
- In the event You have used the Platform and has certain issues or grievances kindly raise it to us as per the Grievance Redressal Policy below.

- For electronics payments, refund shall be made through payment facility using NEFT / RTGS or any other online banking / electronic funds transfer system approved by Reserve Bank India (RBI) or as amended time to time.

Initiating a Cancellation:-
- To raise a cancellation request of subscription, please choose the option of cancel in your -subscriber account on our Platform or drop us an email on info@aiqod.com and we will process your request.
- Once cancellation request has been placed with Customer Service, it usually takes seven (07) business days to initiate refund only upon successful inspection of subscription package.

GRIEVANCE REDRESSAL POLICY :-
We believe that customer service is imperative for sustained business growth, and we want to ensure that our customers receive exemplary services. We believe that providing prompt and efficient service is essential not only to attract new customers, but also to retain existing ones. This policy document aims at communicating the various mechanisms available for our customer to reach out to us, our services guarantee the timelines by which we will try and ensure resolution to our customer concerns.

Objectives :-
- Customers are treated fairly at all times.
- Complaints raised by customer are dealt with courtesy and on time.
- All complaints are dealt efficiently and fairly.
- Our people work in good faith and without prejudice in the interests of the customer.

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

AIQod, Roots Innovation Labs Pvt Ltd
Office No. 15, Amar Heights, CTS 2057 to 2062, S.NO. 46B, Aundh, Pune – 411003, Maharashtra
E-mail: info@aiqod.com

Mechanisms for raising complaints: –Our customers are free to mail on info@aiqod.com to raise complaints

Response Process: –
- For all requests and complaints, an acknowledgment will be sent to the customers.
- Upon resolution, a reply will be sent to the customer through email or post.

Response Timelines: –On receiving customer complaint and requests, our executives would reach out to the customers within seven (07) working days and will ensure that all grievances are redressed within the stipulated timeline.

Contact: –If you require any further information or have any questions, queries, issues or dispute about our Business Policy, please feel free to contact us by email at info@aiqod.com

Dispute Resolution

All disputes, controversies and differences of opinion arising out of or in connection with this Agreement, including for the breach and termination of the Agreement which cannot be settled amicably shall be submitted to final and binding arbitration to be conducted by a sole arbitrator. The arbitration shall be conducted in the English language. The arbitration shall conducted be in accordance with the rules prescribed by the Arbitration and Conciliation Act, 1996 as amended from time to time (which is deemed to be incorporated into this Agreement by reference). The seat of the arbitration shall be Pune, Maharashtra (India). The arbitration panel shall consist of a sole arbitrator, to be appointed by the company.

CLIENT TO CONFIRM IF THE JURISDICTION CLAUSE IN CASE OF DISPUTE IS TO BE ADDED

Terms of Use

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The Platform is maintained for Your personal use and viewing. Access and use by You of this Platform constitute Your acceptance of these TOU and this takes effect from the date on which You first use this Platform.

2. YOUR ACCOUNT AND REGISTRATION OBLIGATIONS: -
If You use the Platform, You shall be responsible for maintaining the confidentiality of your account and You shall be responsible for all activities that occur under your account.

3. SERVICE USAGE:-
- You will need to provide correct information about yourself, your company, contact information, business information, deductions, taxes paid, bank account details, etc. in order to pay tax, to receive assistance and/or audit, other support/allied services.
- You hereby undertake to use the Platform only through the subscription/membership provided in this regard, through any device, medium or arrangement supported and described at the time of registration the Platform. You hereby further agree to not undertake any activities or thing or deed which adversely affects or disrupts in anyway whatsoever the capacity of the Platform to provide the services as per good industry practices.
- Unless You have been specifically permitted to do so in a separate agreement with the Platform, You agree that you will not reproduce, duplicate, copy, sell, trade or resell the Services for any purpose.
- You agree that You are solely responsible for (and that Platform has no responsibility to You or to any third party for) any breach of your obligations under the TOU and for the consequences (including any loss or damage which Platform may suffer) of any such breach.

4. BUSINESS TERMS:-
- Under normal circumstances, Platform will ensure to get the delivery/performance of all services within the stipulated time period communicated through the Platform.
- Platform publishes the prices for all services delivered through its Platform.
- Platform reserves the right to offer special discount on its subscription packages/models.
- Platform publishes/displays the typical process/format for payment of taxes according to subscription packages through its portal. You have to follow the procedure correctly to complete the payment of taxes levied on You.

5. ALTERATIONS UPDATES:-
We may update these TOU from time to time to reflect any changes:
- in our policies or relevant laws;
- in the functionality of the Service;
- in the prices for all services delivered through its portal;
- in special discounts on its subscription models/packages to customers from time to time.

Changes will not apply retrospectively and the updated TOU will become effective automatically.
If You do not agree with the updated TOU, You should stop using the Platform.

6. VIRUS PROTECTION:

We make every effort to keep the Platform free from viruses, trojan horses, worms, time bombs or any other computer programming devices which are intended to damage our system or data or prevent You from using the same or any external threat etc. while providing the services. However, we cannot guarantee and also You cannot expect that there will be immunity from any wrongdoings, malfunctions, unauthorized interceptions or access, or other kinds of abuse and misuse. You should take every step to protect against unauthorized access to your password, phone and computer by, among other things, signing off after using a shared computer, choosing a robust password that nobody else knows. Hence, you indemnify the platform against any loss and damage caused on account of any such act of virus acknowledging the fact that the same is beyond the control of the Platform.

7. DISCLAIMER: -

This Platform and material relating to government information, products and services (or to third party information, products and services), is provided \'as is\', without any representation or endorsement made and without warranty of any kind whether express or implied, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

8. PRIVACY: -

Our Privacy Policy explains (link) how We protect and respect the data We collect from You. Your use of this Platform constitutes acceptance of this policy.

9. IMAGES, PHOTOGRAPHS AND LOGOS: -

All photographs, images, and our logos or any other third-party logos on this Platform are copyright of the Platform or of the third parties. All rights are reserved and no photograph, image or logo may be copied, reproduced or directly linked to without approval from the relevant copyright owner.

10. EXCLUSION OF WARRANTIES: -

NOTHING IN THESE TOU, SHALL EXCLUDE OR LIMIT PLATFORM'S WARRANTY OR LIABILITY FOR LOSSES WHICH MAY NOT BE LAWFULLY EXCLUDED OR LIMITED BY APPLICABLE LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR CONDITIONS OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR LOSS OR DAMAGE CAUSED BY NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF IMPLIED TERMS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, ONLY THE LIMITATIONS WHICH ARE LAWFUL IN YOUR JURISDICTION WILL APPLY TO YOU AND OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW. You expressly understand and agree that your use of the Platform is at your sole risk and that the services are provided on "as is" basis. In particular, Platform, its subsidiaries and affiliates, and its licensors do not represent or warrant to you that: i. Your use of the Platform and services provided therein will meet your

requirements, ii. Your use of the Platform will be uninterrupted, timely, secure or free from error, iii. any information obtained by You as a result of Your use of the Platform will be accurate or reliable, and iv. That defect in the operation or functionality of any software provided to You as part of the services will be corrected. Any material downloaded or otherwise obtained through the use of the Platform is done at Your own discretion and risk and that You will be solely responsible for any damage to Your computer system or other device or loss of data that results from the download of any such material. No advice or information, whether oral or written, obtained by you from Platform or through or from the services in its subscription models shall create any warranty not expressly stated in the terms. Platform further expressly disclaims all warranties and conditions of any kind, whether express or implied, including, but not limited to the implied warranties and conditions of merchantability, fitness for a particular purpose and non-infringement. ii. LIMITATION OF LIABILITY: – IN NO EVENT SHALL THE PLATFORM OR ITS AGENTS, EMPLOYEES OR PRINCIPALS BE LIABLE FOR PERSONAL INJURY OR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS, LOSS OF DATA, FAILURE TO TRANSMIT OR RECEIVE ANY DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES ARISING OUT OF OR RELATED TO YOURS USE OR INABILITY TO USE THE PLATFORM, HOWEVER CAUSED.

11. Contact:-
If you require any further information or have any questions, queries, issues or dispute about our Terms of Use (TOU), please feel free to contact us by email at info@aiqod.com

Cookie Policy Generator

Welcome to AIQoD 360, a platform designed to enhance enterprise productivity with AI-driven solutions. We use cookies and similar technologies to improve your experience, analyze usage patterns, and personalize content to align with your business needs. This Cookie Policy explains what cookies are, the types we use, how we use them, and how you can manage your preferences.

What Are Cookies?

Cookies are small text files stored on your device (computer, smartphone, or tablet) when you visit our website. Cookies help us recognize your device, understand your preferences, and enhance your browsing experience. They can also support us in improving our services by providing insights into website performance and user interactions.

Types of Cookies We Use

AIQoD 360 uses the following types of cookies:

1. **Necessary Cookies**
   These cookies are essential for the operation of our website and enable basic functions like page navigation and access to secure areas. Without these cookies, certain services may not be available, and the website may not function properly.
2. **Performance and Analytics Cookies**
   These cookies collect information on how visitors use our site, such as the pages they visit most often and error messages from web pages. Performance cookies help us improve the website's performance, ensuring a more user-friendly experience.
3. **Functionality Cookies**
   Functionality cookies enable the website to remember your preferences, such as language settings or region. They provide a more personalized experience and prevent you from re-entering information each time you visit.
4. **Targeting and Advertising Cookies**
   Targeting cookies track your browsing habits and deliver personalized ads. AIQoD 360 may work with third-party partners who use targeting cookies to provide relevant advertising on our platform or external websites. We ensure that any third-party advertising cookies comply with relevant privacy standards.
5. **Session Cookies**
   Session cookies are temporary cookies that are erased when you close your browser. They allow us to link your actions during a browsing session for a more seamless experience.
6. **Persistent Cookies**
   Persistent cookies remain on your device for a set period or until you delete them. They help us remember your preferences and provide faster website access on subsequent visits.

How We Use Cookies

AIQoD 360 uses cookies to:

- Analyze user behavior and optimize website performance
- Remember login credentials for ease of access
- Personalize user experiences by adapting content
- Track and measure the effectiveness of our marketing campaigns
- Ensure the security of the platform and protect against fraudulent use
- Collect aggregated data for insights into platform usage

Third-Party Cookies

We may use third-party services, such as analytics providers (e.g., Google Analytics) and advertising networks, that also use cookies to perform specific functions. These third-party cookies are governed by the policies of the third-party providers, not by AIQoD 360. We encourage you to review their privacy policies for more information.

How to Manage Cookies

1. **Browser Settings**: Most web browsers automatically accept cookies. However, you can usually modify your browser settings to reject cookies or notify you when a cookie is being placed on your device. Please note that disabling cookies may limit your experience on our platform.
2. **Consent Management Tool**: AIQoD 360 provides an on-site cookie consent management tool to allow you to accept, reject, or customize the types of cookies you want to allow. You can change your preferences anytime by accessing the consent management settings on our website.
3. **Opting Out of Third-Party Cookies**: You can opt out of cookies from third-party service providers, such as Google Analytics, by visiting the provider's website and following their instructions.

Do Not Track (DNT) Signals

Some browsers may offer a "Do Not Track" setting that lets you indicate your preference regarding tracking across websites. AIQoD 360 does not currently respond to DNT signals but reserves the right to do so in the future.

Updates to This Cookie Policy

AIQoD 360 may update this Cookie Policy periodically to reflect changes in our practices or regulatory requirements. We will notify you of any significant changes by posting an update on this page with the effective date.

Contact Us

If you have any questions or concerns about our use of cookies, please contact us at:

Email - info@aiqod.com

Phone Number - 8888500058

Address - A15, Amar Heights, Aundh, Pune-411003, Maharashtra.

Security Policy

1. Purpose

The purpose of this Security Policy is to outline the security measures AIQoD 360 implements to protect our SaaS platform, client data, and internal assets. This policy is designed to support a

secure, reliable, and compliant environment for all users and ensures that our security practices align with industry standards.

2. Scope

This policy applies to all AIQoD 360 systems, data, applications, users, and processes. It governs data handling, user access, system monitoring, incident response, and other areas critical to the security of our platform.

3. Data Protection and Privacy

AIQoD 360 is committed to protecting all client data and ensuring privacy at every level.

- **Data Encryption**: All data, both at rest and in transit, is encrypted using advanced encryption standards (AES-256 for data at rest, TLS 1.2/1.3 for data in transit).
- **Data Segmentation**: Client data is logically segmented to prevent unauthorized access across different customer accounts.
- **Data Minimization**: We collect only necessary data for service delivery and enforce strict data retention policies to minimize risk.
- **Privacy by Design**: Security and privacy considerations are incorporated into the design and development of all services, ensuring compliance with data protection regulations.

4. Access Control

Only authorized personnel have access to AIQoD 360 systems and data. Access is managed through role-based control (RBAC) and least privilege principles.

- **Authentication and Authorization**: Multi-factor authentication (MFA) is required for all users accessing sensitive systems. Access is granted based on role-specific needs.
- **Role-Based Access**: Permissions are limited based on job roles, ensuring that employees only have access to data required for their responsibilities.
- **Account Monitoring and Review**: User accounts are regularly audited to ensure permissions remain accurate, and unnecessary accounts are promptly deactivated.

5. Network Security

AIQoD 360 employs comprehensive network security measures to protect against unauthorized access, data breaches, and cyber threats.

- **Firewalls and Intrusion Detection**: Firewalls and intrusion detection/prevention systems (IDS/IPS) are deployed to monitor and protect network traffic.
- **Network Segmentation**: Our network is segmented to isolate sensitive data from public or less-secure areas.
- **VPNs and Secure Connections**: Remote access is restricted to VPN-secured connections, and public access to sensitive systems is prohibited.

6. Application Security

The AIQoD 360 platform is built with robust security measures to protect applications and user data.

- **Secure Development Lifecycle (SDLC)**: Our software development follows a secure lifecycle, with regular code reviews, static and dynamic analysis, and adherence to security best practices.
- **Vulnerability Management**: Regular vulnerability assessments, penetration testing, and patch management are performed to identify and remediate potential weaknesses.
- **OWASP Compliance**: AIQoD 360 applications adhere to OWASP standards to prevent common security risks like SQL injection, XSS, and CSRF attacks.

7. Data Backup and Recovery

Data integrity and availability are critical to our operations, so AIQoD 360 maintains a robust backup and disaster recovery plan.

- **Regular Backups**: Data is backed up daily to secure, off-site storage facilities to ensure redundancy and availability.
- **Testing and Drills**: Regular disaster recovery drills are conducted to ensure system resilience and quick recovery in the event of data loss or disruption.
- **Data Restoration**: In the event of an incident, our team can quickly restore data and systems to minimize impact on users.

8. Incident Response

AIQoD 360 has an established incident response plan to handle any potential security breaches or threats effectively.

- **Detection and Monitoring**: Systems are continuously monitored for signs of unusual activity or potential threats using automated security information and event management (SIEM) tools.
- **Incident Response Team (IRT)**: A dedicated team responds to security incidents, ensuring rapid containment, investigation, and remediation.
- **Reporting and Communication**: In case of a security breach that may impact client data, affected clients will be promptly notified following regulatory and legal requirements.

9. Physical Security

Our physical infrastructure is secured against unauthorized access, ensuring the safety of both data and systems.

- **Access Controls**: Physical access to data centers and offices is restricted to authorized personnel only and is controlled through access cards and biometric systems.

- **24/7 Surveillance**: Security cameras monitor all access points, and security personnel are present at all facilities.
- **Environmental Controls**: Data centers have climate control, power backups, and fire suppression systems to protect hardware from damage.

10. Compliance and Audits

AIQoD 360 complies with applicable industry standards and regulations to maintain security and trustworthiness.

- **Regulatory Compliance**: We adhere to GDPR, CCPA, and other relevant data protection regulations.
- **Third-Party Audits**: Independent auditors conduct regular security assessments to verify compliance and identify areas for improvement.
- **Certification**: AIQoD 360 aims to achieve and maintain security certifications, such as ISO 27001, demonstrating our commitment to robust information security management.

11. User Responsibilities

Users of the AIQoD 360 platform are expected to follow best practices to help maintain a secure environment.

- **Secure Password Practices**: Users should create strong, unique passwords and refrain from sharing their credentials.
- **Phishing Awareness**: Employees and users are regularly trained to recognize and report phishing attempts and other social engineering attacks.
- **Device Security**: Users are encouraged to keep their devices secure with up-to-date antivirus software and secure network connections.

12. Updates to the Security Policy

This Security Policy is reviewed regularly and may be updated to reflect new security measures, changes in regulatory requirements, or adjustments to AIQoD 360's operational practices. We encourage users to review this policy periodically.

13. Contact Us

If you have any questions or concerns regarding our security practices, please contact us at:

Email - info@aiqod360.com

Phone Number - 8888500058

Address - A15, Amar Heights, Aundh, Pune-411003, Maharashtra.