

1. I want to apply for a New Service Connection, what's the process?

Ans. New Service Connections up to 5 KW (LT connections) can be applied at Mo Bidyut, And for New Service Connection relates to 3 phase, HT or EHT connections the applicants applied through online by visiting our website www.tpwesternodish.com .

2. What are the documents to be given to register for a new service connection?

Ans. Documents for New Service Connection:

- Application for initial supply or subsequent additional supply of power shall be made in the format in duplicate as provided in Form No.1 & 2 as the case may be duly signed by the applicant.
- Application forms for new connection must be accompanied with a photograph of the applicant, Identity proof of the applicant (Aadhar Card, voter ID card, Driving License, Ration card along with any document showing photo identity or PAN card).
- Proof of applicant's ownership or legal occupancy over the premises for which new connection is being sought (Copy of sale deed, lease deed or Record of Right, Registered valid General Power of Attorney, Municipal tax receipt or Demand notice or any other related document establishing ownership/occupation of premises, Letter of allotment from Developmental Authority, Letter of Incorporation or Authority and An applicant who is not an owner but an occupier of the premises shall, along with any one of the documents listed at (a) to (d) above, also furnish a No Objection Certificate from owner of the premises.
- If the applicant is a company, trust, educational institution, government department etc., the application form shall be signed by a competent authority (e.g. Branch Manager, Principal, Executive Engineer, etc.) along with a relevant resolution/ authority letter of the institution concerned.
- Copy of the Approved Building/ Site plan from local bodies/ Development Authorities like BDA / CDA/ Panchayat office etc.
- An applicant, who is not the owner of the premises occupied by him, shall execute an indemnity bond, indemnifying the licensee/supplier against any damages payable on account of any dispute arising out of supply of power to the premises.
- Any application for new service connection shall be accompanied by an undertaking through affidavit that, the applicant has no outstanding dues payable to the present distribution licensee/supplier or any other distribution licensee/supplier within the state of Odisha as specified in Form 1 & 2.
- Treasury challan of Rs 30/- in case of Dom applicants and Rs 75/- in case of GPS or P.I applicants.

3. How many days normally it takes for getting a power supply?

Ans. Normally it takes 48 Hours at Mo Bidyut and 15 days to 30 days to energize power supply at the premise if it comes under without estimation process. If the application requires network augmentation or requires going through some estimation process it may take some more time (1 month) to process basing upon the completion of your work taken up either by applicant or department.

4. Is there any more steps to follow before applying before power supply?

Ans. Yes before applying for power supply applicant have to take care of following things:

- Make a proper and safe place where the meter has to install (Out house to be made in case of isolated land.
- Proper earthing and wiring to be completed.

- Have to avoid any kind of Right Way issue (If the Service wire has to go over or under the adjoining premises of any other person).
- Installation of cut outs and point of supply to be completed.
- All arrear dues to be completed (in case of subsequent connections).

5. What are the steps to follow to get a power supply?

Ans. Steps to follow:

- With all relevant documents applicant have to visit the CSC and have to register your application.
- The application will be forwarded to Section office for your premise verification.
- Section office staff will coordinate with applicant for a joint verification.
- If its comes under without estimation process the application will be forwarded to SDO office for arrear due check and from there to CSC for payment of necessary charges (SC,SD and other charges if any require). If it comes under estimation process then the application will be processed for payment for additional estimation charges as per the supply code.
- Then applicant have to pay the necessary charges at CSC after which the complete set of materials will send to section office to energize power supply at your premise. And the bill will be generated accordingly.

6. What are the necessary fees/ charges to be paid?

Ans. If the application comes under non estimation process the following charges to be paid by the applicant, If its comes under estimation process applicant has to borne the following charges along with the estimation charges prepared by TPWODL, and an amount of Rs 100/- to be paid by the applicant as meter testing fee) if the meter is procured by the applicant.

Application Processing Charges -TPWODL			
Connection type	Application Processing Charges	GST(18%)	Total APC
Single Phase ... Rs. 50/-	50	9	59
Three phase ... Rs.200/-	200	36	236
HT ... Rs.1000/-	1000	180	1180
EHT ... Rs.10000/-	10000	1800	11800
Domestic Connection			

General Purpose (Non Domestic -Commercial)										
GST	279	279	279	279	459	459	459	459	459	459
Total	4,666	6,113	7,649	9,226	12,043	13,620	15,257	16,833	18,410	19,987
Specified Public Service										
Specified Public Service (kW)	0.5	1	1.5	2	2.5	3	3.5	4	4.5	5
APC(Including GST)	50	50	50	50	50	50	50	50	50	50
Service Connection Charges(Including GST)	1,500	1,500	1,500	1,500	2,500	2,500	2,500	2,500	2,500	2,500
Inspection Fees	50	50	50	50	50	50	50	50	50	50
Security Deposit	1,374	2,649	4,023	5,298	6,672	7,946	9,321	10,595	11,970	13,244
Meter Cost	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500
GST	279	279	279	279	459	459	459	459	459	459
Total	4,753	6,028	7,402	8,677	11,231	12,505	13,880	15,154	16,529	17,803
LT/HT	CATEGORY		UNIT	EC	FC+CC	SECURITY DEPOSIT				
LT	DOM		720	3,798.00	200.00	7,996.00				
HT	DBS		720	3,312.00	200.00	7,024.00				
LT	GP <110 KVA		2160	15,478.00	300.00	31,556.00				
LT	GP <110 KVA		1944	11,469.60	1,600.00	26,139.00				

LT/HT	CATEGORY	UNIT	EC	FC+CC	SECURITY DEPOSIT
HT	GP >70Kva<110Kva	2160	11,988.00	2,777.78	29,532.00
HT	GP >=110 KVA	2160	11,988.00	2,777.78	29,532.00
LT	Industrial (S) <22 KVA	1440	8,496.00	395.00	17,782.00
LT	PI (LT)	2160	12,744.00	500.00	26,488.00
HT	PI (LT)	2160	11,988.00	3,027.78	30,032.00
LT	LT Industrial (M) M.I.>= 22 kva<110kva	2160	12,744.00	820.00	27,128.00
HT	H.T. Industrial (M) M.I.	2160	11,988.00	1,333.33	26,643.00
LT	SPWW<110 (LT)	3600	21,240.00	500.00	43,480.00
LT	SPWW<110 (LT)	3240	19,116.00	1,600.00	41,432.00
HT	SPWW>110 (HT)	3600	19,980.00	3,027.78	46,016.00
LT	LARGE IND(LT)	4536	26,762.40	1,600.00	56,725.00
HT	LARGE IND(HT)	5040/td>	27,972.00	3,027.78	62,000.00
LT	IRRIGATION (LT)	1080	1,620.00	110.00	3,460.00
HT	IRRIGATION (HT)	1080	1,512.00	300.00	3,624.00
LT	ALL_AGRO	1080	1,728.00	110.00	3,676.00
HT	ALL_AGRO	1080	1,620.00	300.00	3,840.00
LT	ALL_AGRO	1080	4,752.00	530.00	10,564.00
HT	ALL_AGRO	1080	4,644.00	500.00	10,288.00

LT/HT	CATEGORY	UNIT	EC	FC+CC	SECURITY DEPOSIT
LT	Public Lighting	2160	12,744.00	155.00	25,798.00

7. Is meter cost added in the SC, SD charges and if not who will provide the meter and what will the charges?

Ans. No, generally meter cost is not added in the Service connection charges or in Security deposit, it has to be either provided by applicant (separate cost) or by utility, If meter will be provided by applicant, it has to purchase from local electrical store (1 ph static meter. 10-60 Amp) and has to be deposited either at CSC or at utility section office with a meter testing fee (Rs 100/-) and no monthly meter cost will be added in consumers monthly electricity bill. If meter will be provided by utility then no testing fee to be deposited but an amount of Rs. 40/- will be added in consumer's monthly bill (60 month).

8. How will I get my electricity bill after energisation of my electricity supply?

Ans. After energisation of supply at applicants premise the consumers detail will provided to division billing cell for generation of New Account number and system will automatically generates the same and will be uploaded in SBM machine in the next month billing cycle and the consumer will get his first electricity bill accordingly.