

1. Yes, place the order

A: Thank you for buying. Your order has been placed.

2. What are the details of Plan-999?

A: Plan-999 includes:

Unlimited local/STD on any net calling (home+roaming).

Free data-75GB, with data rollover upto 225GB, data charges after freebies: Rs.10.24/GB(1p/MB).

Free SMS: 100SMS/day. Video calls from Home LSA: local@4p/sec, STD@4p/sec, incoming @2p/sec.

Eros Now Entertainment service with main connection.

Family connections: 3 family connections with unlimited voice facility, 75GB data & 100SMS/day with each family connection separately.

Which product you want to buy?

3. What are the details of Plan-798?

A: Plan-798 includes:

Unlimited local/STD on any net calling (home+roaming). Free data-50GB, with data rollover upto 150GB, data charges after freebies: Rs.10.24/GB(1p/MB).

Free SMS: 100SMS/day.

Video calls from Home LSA: local@Rs.2/min, STD@Rs.2/min, incoming @Rs.1/min.

Eros Now Entertainment service.

Family connections: 2 family connections with unlimited voice facility, 50GB data & 100 SMS/day with each family connection separately.

Which product you want to buy?

4. What are the details of Plan-525?

A: Plan-525 includes:

Unlimited local/STD on any net calling (incl. Delhi & Mumbai).

Free data-85GB, with data rollover upto 255GB, data charges after freebies: Rs.10.24/GB(1p/MB).

Family connection: One additional family SIM with unlimited voice facility, 30GB free data & 20 SMS/day.

SMS: L@Rs.0.30/SMS, Ntnl@Re.0.50/SMS, roaming SMS @0.25/SMS. Video calls from Home LSA: local@Rs.2/min, STD@Rs.2/min, incoming @Rs.1/min.

Eros Now Entertainment service with main connection.

Which product you want to buy?

5. What are the details of Plan-399?

A: Plan-399 (Ghar Wapsi) includes:

Unlimited local/STD on any net calling (home+roaming).

Free data-70GB, with data rollover upto 210GB, data charges after freebies: Rs.10.24/GB(1p/MB).

Free SMS: 100SMS/day.

Video calls from Home LSA: local@Rs.2/min, STD@Rs.2/min, incoming @Rs.1/min.

Eros Now Entertainment service.

Which product you want to buy?

6. What are the available postpaid plans under 1000?

A: BSNL offers a range of postpaid plans under Rs. 1000, including:

Plan-199: 25GB data (with rollover up to 75GB), unlimited calls, 100 SMS/day

Plan-399 (Ghar Wapsi): 70GB data (with rollover up to 210GB), unlimited calls, 100 SMS/day

Plan-525: 85GB data (with rollover up to 255GB), unlimited calls, 100 SMS/day, 1 additional family SIM

Plan-798: 120GB data (with rollover up to 360GB), unlimited calls, 100 SMS/day, 2 additional family SIMs

Plan-999: 150GB data (with rollover up to 450GB), unlimited calls, 100 SMS/day, 3 additional family SIMs

Which product you want to buy?

7. How much is the monthly charge for the BSNL mobile plan with 50 GB of free data?

A: 798 has 50 GB free data along with unlimited local STD calls

8. postpaid mobile plans for 70GB

A: 399 - ghar wapsi plan

9. How do I update my contact details with BSNL?

A: To update your contact details, visit the nearest BSNL office with your ID proof and submit a request. You may also be able to update certain details through the BSNL self-care portal.

10. What is the process for requesting a new BSNL connection?

A: You can request a new BSNL connection online through the BSNL website, by visiting a BSNL office, or by contacting customer care. You will need to submit your KYC documents such as Aadhaar card, passport-size photo, and address proof.

11. How can I port my number to BSNL?

A: To port your number to BSNL, send an SMS with "PORT" followed by your 10-digit mobile number to 1900 from your existing SIM. You will receive a Unique Porting Code (UPC) which you need to submit along with your documents at the nearest BSNL office.

12. How much is the monthly charge for the BSNL mobile plan with 70 GB of free data?

A: 399 - ghar wapsi plan

13. What is the rate for international calls on BSNL mobile plans?

A: ISD charges - Rs.99/min

14. How can I activate or deactivate BSNL services like caller tunes, DND, etc.?

A: Caller Tunes: To activate BSNL Tunes, dial \*567# or send an SMS with the keyword ""BT ACT"" to 56700. To deactivate, send ""UNSUB"" to 56700.

DND (Do Not Disturb): To activate DND, send ""START DND"" to 1909. You can also deactivate it by sending ""STOP DND"" to 1909.

15. What are the charges for nationwide roaming on a BSNL Mobile Postpaid connection?

A: Outgoing Local/STD Calls: â, 0.80 per minute

Incoming Calls: Free

Video Calls:

Local/STD: ₹2.00 per minute

Incoming: ₹1.00 per minute

SMS:

Local: ₹0.80 per SMS

National: ₹1.20 per SMS

Roaming (Local/National): ₹0.25 per SMS

These charges apply across all postpaid plans

16. What are the benefits of a BSNL Mobile Postpaid connection?

A: BSNL offers a range of postpaid plans, such as Plan-199, Plan-399 (Ghar Wapsi), Plan-525, Plan-798, and Plan-999, with monthly charges ranging from Rs. 199 to Rs. 999. All plans include unlimited voice calls within the home LSA (Licensed Service Area) and national roaming, including areas covered by the MTNL network in Mumbai and Delhi. Users receive 100 free SMS per day across all postpaid plans. The data offerings vary by plan:

- Plan-199 includes 25GB of data (with data rollover up to 75GB).
- Plan-399 offers 70GB of data (with rollover up to 210GB). Higher plans, such as Plan-525, Plan-798, and Plan-999, provide increased data allowances with the ability to roll over unused data to subsequent months. Some plans offer additional family SIMs:
- Plan-525 offers one additional family SIM with unlimited voice and 30GB of data per month.
- Plan-798 offers two family connections with unlimited voice and 50GB of data per SIM.
- Plan-999 allows for three family connections, each with unlimited voice calls and 75GB of data.

17. How can I recharge my BSNL number?

A: You can recharge your BSNL number through the official BSNL website, the BSNL mobile app, or using third-party platforms like Paytm, Google Pay, or other online payment services. Recharge options are also available at local retail shops.

18. How can I access BSNL customer care?

A: You can contact BSNL customer care by dialing 1503 from a BSNL number or 1800-180-1503 from any other number.