

New Terms and Conditions for Vi™ Prepaid International Roaming Pack

Applicable with effect from 26.05.2019

Vi™ International Roaming packs are provided to customers travelling to select locations. These T&Cs are effective since 26.05.2019 and applicable to all prepaid subscribers who buy such roaming packs' on or after 00:00:01 hours on 26.05.2019.

Pack name	MRP	Validity (Days)	FREE			VOICE (Rs/min) (post quota)	SMS (Rs/msg)	Data (Rs/MB)	Countries applicable
			Free OG (local + call back to India) + Incoming	Free SMS	Free Data	Outgoing Local (local + call back to India) + Incoming			
IR 295	295	28 days	40 mins	0	0	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	41 countries
IR 1495	1495	14 days	150 mins	0	250 MB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Gulf + Nepal (total 11 countries)
			300 mins	0	1 GB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Others (total 30 countries)
IR 995	995	7 days	100 mins	0	100 MB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Gulf + Nepal (total 11 countries)
			150 mins	0	500 MB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Others (total 30 countries)

Other Outgoing International Calls: Standard IR rates

Applicable Countries for Above Packs			
11 Countries		30 Countries	
Bahrain	Bangladesh	Canada	Congo, The Democratic Republic
Kuwait	China	Czech Republic	Netherlands
Nepal	Japan	France	New Zealand
Oman	Malaysia	Germany	Portugal
Qatar	Singapore	Ghana	Romania
Saudi Arabia	Sri Lanka	Greece	Spain
United Arab Emirates	Thailand	Hungary	Tanzania, United Republic Of
Indonesia	Vietnam	Italy	Turkey
Russian Federation	Australia	Kenya	United Kingdom
Egypt	Belgium	Philippines	United States
Afghanistan			

MRP	Validity (in Days)	Free Usage Countries		Other Countries with Discounted Benefits	
		Data	Voice	Data	Voice
695	1	1 GB	Outgoing Calls (Local + Calls to India)	300 MB	50
2695	4	4 GB	FREE (Upto 120 mins per day)	1.2 GB	200
3495	7	7 GB	Post 120 Free mins, Rs 1/min will be charged on outgoing calls for the rest of the day	2 GB	200
4695	10	10 GB		3 GB	300
6995	28	15 GB		5 GB	500

*Post 120 Free mins, Rs 3/min will be charged on outgoing calls for the rest of the day
*Post free quota, usage will be charged at Rs1/MB

Countries with FREE usage		Countries with discounted benefits	
USA	Ireland	Afghanistan	Fiji
UAE	Italy	Argentina	Finland
Malaysia	Malta	Australia	Ghana
Singapore	Netherlands	Austria	Hong Kong
Albania	Portugal	Bahrain	Iceland
Czech Republic	Romania	Bangladesh	Indonesia
Germany	Spain	Belgium	Israel
Greece	Turkey	Cambodia	Japan
Hungary	United Kingdom	Canada	Kenya
Thailand	New Zealand	China	Kuwait
France	Mexico	Colombia	Macau
Brazil	Vatican	Croatia	Mauritius
		Dem. Republic of Congo	Mozambique
		Denmark	Nepal
		Egypt	Norway

*IR Packs are applicable effective from 26th May 2019

* Outgoing call benefits are not applicable for calling premium rate numbers/special codes/Maritime/Satellite/Ship Cruise or Inmarsat

All International Roaming consumer plans are meant only for the use of retail customers and are not meant for commercial/ non-retail use. Commercial/ non-retail usage is defined as cumulative duration of outgoing calls > 120 minutes per day and/or 1GB/day, which is far in excess of the average daily usage by individual subscribers in the course of international roaming.

All Calls to Customer Care Number, on International Roaming, are free of cost. To check the customer care number for your state, please check FAQs.

Terms & Conditions

- Vi™ Prepaid International Roaming Pack' or 'Pack' shall mean and include Vi™ Prepaid SIM Card and the international roaming Pack purchased for use on such SIM Card.
- Pack activation will be basis Indian Standard Time (IST)
- Activation will be counted as applicable from 00:00 to 23:59 IST time.
- Benefits of the international roaming packs will be applicable till 23:59 hrs IST of the day from the time of activation. Mumbai, Maharashtra & Goa, UPE, UPW, Punjab, Himachal Pradesh & Haryana – Activation Date + 1. Delhi, Gujarat, Kolkata, Kerala, Chennai, Tamil Nadu, Andhra Pradesh, Karnataka, West Bengal, Rajasthan, Madhya Pradesh – 24 hours validity
- International Roaming service is mandatory for using your number abroad. This is at a charge of Rs.99 (for 30 days) which gets automatically deducted from the balance on the first chargeable event i.e. incoming / outgoing call, outgoing SMS, mobile internet. This is circle specific. Refer the website for details. A customer taking an international roaming pack will not be charged Rs.99.
- Discounted rates are applicable on local calls, international calls, sms & data usage in International roaming within the validity of the pack
- The benefits available in packs are applicable in select applicable countries & basis the preferred network only (refer table at the end). Customers can roam in any other country other than the applicable countries mentioned as well, but would be charged as per standard international roaming rates
- Discounts are valid only on IR usage and cannot be used for local/STD/ISD/National Roaming usage.
- International Roaming pack benefits are not applicable for premium rate numbers / special codes / Maritime / Satellite / Ship Cruise or Inmarsat. Calls to premium rate numbers or special numbers / special codes** / Maritime / Satellite / Ship Cruise or Inmarsat will be charged at the rates charged by the visited network.
- Customers can switch off the data services from their mobile handset in case they don't wish to use mobile internet while roaming.
- 1 SMS = 160 characters. In case you send more than 160 characters in 1 SMS then the rates will be applicable accordingly
- Call duration is rounded upwards to the nearest 60 secs, since pulse rate for voice call is 60 seconds. Data usage is rounded upwards to the nearest multiple of 1 MB, since pulse rate for data is 1 MB. SMS beyond 160 characters (i.e. including blank space, words, characters, numbers, special characters, symbols etc.) is considered as 2 or more SMS (as the case may be).
- All voice call rates displayed are rates per minute.
- Please ensure your Preferred Network Type is set to 3G/4G in your handset settings while roaming in Singapore/ Taiwan / New Zealand / Australia / Antigua & Barbuda.
- Vi™ reserves the right to amend or withdraw the offer without prior notice.
- You understand and agree that the use of the Services involves the Preferred Network of International Roaming Partner, having different time zone, technical support, customer support and usage of language. Due to dependency on International Roaming Partner, Vi™ does not guarantee the service levels or turnaround time as per the Indian standards. Vi™ does not guarantee for the continuous, ubiquitous and uninterrupted coverage or availability of the Services in all time and at all places.
- Vi™ Prepaid SIM and International Roaming Pack purchased by customer is intended for his / her own personal use during his / her short term foreign travel on tourist visa, medical visa etc. ('Foreign Travel'), and shall not, under any circumstances, be transferred / alienated to others and / or shall be used as a substitute of local mobile connections available in a foreign country.
- Vi™ International roaming packs are available only for customers travelling abroad on short term Foreign Travel and such Packs cannot be used beyond one recharge after purchase of the Pack (i.e. continuously for more than 56 days).
- Vi™ International roaming packs are provided basis terms and conditions agreed between Vodafone Idea Limited and the concerned roaming partner of foreign countries.

- Missed calls, unanswered calls, calls sent to voicemail, calls answered by answering machines etc will be chargeable on AT&T USA, T-Mobile USA, Claro Chile, Hutchison (Hong Kong) & other applicable operators as per applicable International Roaming tariffs.
- *In case of any breach of the terms and conditions herein and / or misuse / fraudulent use / unauthorized use or for the cases where the SIM is transferred / alienated and / or used for any commercial purpose, including telemarketing or otherwise, the preferential tariff plan for the international roaming pack shall be withdrawn, and normal roaming tariff / charges including voice and data charges shall be applicable.*

Special Codes/numbers – Calls made to these numbers/codes will not be applicable for any International Roaming Pack benefits.

Country Name	Country Code
Algeria	213
Antarctica	67211
Antarctica	67212
Aruba	297
Aruba	2975
Ascension Island	247
Azerbaijan	99455
Azerbaijan	9944
Azerbaijan	9945
Azerbaijan	99477
Azerbaijan	994
Azerbaijan	99450
Azerbaijan	9947
Azerbaijan	99451
Azerbaijan	99460
Azerbaijan	99440
Azerbaijan	99470
Azerbaijan	99444
Belarus	37526
Bermuda	1441
Bolivia	591
Bosnia & Herzegovina	3876
Bosnia & Herzegovina	387
Burundi	257
Burundi	2577485
Central African Republic	236
Central African Republic	2365
Central African Republic	2367
Central African Republic	2368
Central African Republic	2362
Central African Republic	2363

Central African Republic	2368776
Central African Republic	23674
Central African Republic	23621
Central African Republic	23622
Central African Republic	23636
Chad Rep	235
Chad Rep	2356
Comoros	269
Comoros	2696
Comoros	269391
Comoros	269910
Comoros	2693905
Cooks Island	682
Cuba	53
Diego	246
Djibouti	253
East Timor	670
Falkland Islands	500
Gabon Republic	241
Gabon Republic	2410
Gambia	220
Georgia	995
Greenland	299
Guinea Bissau	245
Guinea Bissau	2456
Guinea Rep	22470
Guinea Rep	224637275
Guinea Rep	224551043
Guinea Rep	224552014
Guinea Rep	224637276
Guinea Rep	224552009
Guinea Rep	224
Guinea Rep	22463
Haiti	509
Inmarsat	8816
Inmarsat	882
Inmarsat	871
Inmarsat	874
Inmarsat	870
Inmarsat	8817
Inmarsat	883
Inmarsat	872
Inmarsat	873
Inmarsat	881
Ireland	353700
Ivory Coast	2252170
Kiribati	686

Korea-North	850
KYRGYZSTAN	9967
Latvia	371
Latvia	37122
Latvia	371222
Latvia	371279
Latvia	3712840
Latvia	37127
Latvia	37165153
Latvia	37165158
Latvia	37165159
Latvia	37120
Latvia	3715
Latvia	37158
Latvia	37159
Latvia	371810
Latvia	3719
Latvia	3712010
Latvia	3716
Latvia	37168501
Latvia	37168502
Latvia	3717
Latvia	3718
Latvia	37168
Latvia	3712
Latvia	3712769
Latvia	3712727
Liberia	231
Liberia	2314191
Liberia	23141910
Liberia	2314198
Liberia	23141980
Liberia	2314191001
Liberia	2314191002
Liberia	231419107
Liberia	231419808
Liberia	23141989
Liberia	2314199000
Liberia	23153204
Liberia	23153210
Liberia	2314198008
Liberia	23141984
Liberia	231419802
Liberia	231419803
Liberia	231419804
Liberia	231419805
Liberia	231419806

Liberia	2314198002
Liberia	231459970
Liberia	231479959
Liberia	23153200
Liberia	23141982
Liberia	23141988
Liberia	23141917
Liberia	23142920
Liberia	2314191008
Liberia	2315321135
Liberia	231419103
Liberia	231419102
Liberia	231419101
Liberia	2314299860
Liberia	2315321137
Liberia	23141914
Liberia	23141915
Liberia	2314191006
Liberia	2314191007
Liberia	23141985
Liberia	23141986
Liberia	23141987
Liberia	23141916
Liberia	23141918
Liberia	23153201
Liberia	2314191009
Liberia	2315321138
Liberia	2315321139
Liberia	23190
Liberia	231419108
Liberia	231419109
Liberia	23141911
Liberia	2314191003
Liberia	2314198003
Liberia	2314198004
Liberia	2314198005
Liberia	2314198006
Liberia	23141912
Liberia	23141913
Liberia	231419801
Liberia	231419807
Liberia	231419809
Liberia	23141981
Liberia	2314191004
Liberia	2314191005
Liberia	23141919
Liberia	23141920

Liberia	2314198001
Liberia	2314198009
Liberia	23153202
Liberia	23153203
Liberia	231419104
Liberia	231419105
Liberia	231419106
Liberia	2314198007
Liberia	23144998
Liberia	23141983
LITHUANIA	3706
Macedonia	389
Macedonia	38976
Macedonia	38970
Macedonia	38951
Macedonia	3897
Macedonia	3895
Macedonia	38971
Macedonia	38975
Macedonia	38988888710
Macedonia	38988888705
Macedonia	38988888706
Macedonia	38988888704
Macedonia	38988888701
Macedonia	38988888702
Macedonia	38988888707
Macedonia	38988888709
Macedonia	38988888703
Macedonia	389888888
Macedonia	389888889
Macedonia	38988888708
Macedonia	38982
Madagascar	261
Madagascar	2613
Madagascar	26132
Madagascar	26134
Madagascar	2612
Madagascar	2613488
Madagascar	261200
Madagascar	26122
MALAWI	26599
Mariana Island	1670
Marshall Island	692
Mauritania	222
Micronesia	691
MOLDOVA	3737
Monaco	377

Monaco	3779
Monaco	3776
Monaco	3777
Monaco	3774
Montenegro	382
Montenegro	3827
Montenegro	38267
Montenegro	38269
Montenegro	3826
Montenegro	38278
Montenegro	38288
Morocco	212
Nauru	674
Netherlands	31660
Nicaragua	505
Niue Island	683
Palau	680
Papua New Guinea	675
Russia special	7954
Russia special	780050
Rwanda	250
Samoa Western	685
Samoa Western	6857
San Marino	378
San Marino	3785
San Marino	378500
San Marino	3786
San Marino	3787
San Marino	37855
Sao Tome & Principe	239
Senegal	221
Senegal	2217
Senegal	2217667569
Serbia	381
Serbia	3816
Serbia	381114101
Serbia	381114102
Serbia	381114103
Serbia	381114104
Serbia	381114105
Serbia	381114109
Serbia	381114106
Serbia	381114107
Serbia	381114108
Serbia	38176655
Serbia	381114110
Seychelles	248

Seychelles	2482
Seychelles	2484206
Seychelles	24842710
Seychelles	248206
Seychelles	24898
Sierra Leone	232
Solomon Island	677
Somalia	252
South Sudan	211
South Sudan	2119
St Pierre Miquelon	5085
St Pierre Miquelon	508
St.Kitts & Nevis Is	1869
St.Kitts & Nevis Is	186966
St.Helena	290
ST.LUCIA W.I.	1758
SUDAN	249
TAJKISTAN	9929
Tanzania	25590
Togolese Rep	2288
Togolese Rep	2289
Togolese Rep	228626
Togolese Rep	228627
Togolese Rep	228527
Togolese Rep	228727
Togolese Rep	228
Togolese Rep	228426
Togolese Rep	228726
Togolese Rep	228526
Togolese Rep	2286
Togolese Rep	2285
Togolese Rep	2284
Togolese Rep	2287
Togolese Rep	2280
Togolese Rep	228427
Tokelau Island	690
Tonga	676
Tunisia	216
Tunisia	2162
Tunisia	2164
Tunisia	2167
Tunisia	2169
TURKMENISTAN	9936
Tuvalu	688
UGANDA	256
Vanuatu	678
Wallis & Futuna	681

Zimbabwe	263
Zimbabwe	2637
Zimbabwe	2639
Zimbabwe	26391
Zimbabwe	26323
Zimbabwe	26373
Zimbabwe	26311
Zimbabwe	26377
Zimbabwe	26378
Zimbabwe	26371
Zimbabwe	263953
Zimbabwe	26311
Zimbabwe	26377
Zimbabwe	26378
Zimbabwe	26371
Zimbabwe	263953

Standard Roaming Rates:

Country	OG Local	OG International	Incoming	Data per 10 KB	SMS
Afghanistan	35	130	55	6.5	15
Albania	70	140	70	6.5	15
Algeria	35	170	60	6.5	15
Andorra	60	200	30	6.5	15
Angola	35	170	60	6.5	15
Anguilla	65	185	75	6.5	15
Antigua & Barbuda	65	185	75	6.5	15
Argentina	50	150	75	6.5	15
Armenia	40	195	70	6.5	15
Aruba	65	185	75	6.5	15
Australia	70	140	70	6.5	15
Austria	70	140	70	6.5	15
Azerbaijan	40	349	60	6.5	15
Bahamas	65	185	75	6.5	15
Bahrain	50	175	80	6.5	15
Bangladesh	70	140	70	6.5	15
Barbados	65	185	75	6.5	15
Belarus	70	140	70	6.5	15
Belgium	70	140	70	6.5	15
Belize	55	250	75	6.5	15
Benin	35	350	70	6.5	15
Bermuda	105	200	125	6.5	15
Bhutan	70	140	70	6.5	15
Bolivia	50	170	30	6.5	15
Bosnia & Herzegovina	60	205	70	6.5	15
Botswana	35	170	90	6.5	15

Brazil	67	160	75	6.5	15
British Virgin Islands	65	185	75	6.5	15
Brunei	30	165	55	6.5	15
Bulgaria	70	140	70	6.5	15
Burkina Faso	35	170	30	6.5	15
Burundi	35	170	30	6.5	15
Cambodia	70	140	70	6.5	15
Cameroon	40	220	30	6.5	15
Canada	70	140	70	6.5	15
Cape Verde	35	170	30	6.5	15
Cayman Islands	65	185	75	6.5	15
Central African Republic	35	170	30	6.5	15
Chad	65	185	30	6.5	15
Chile	45	195	30	6.5	15
China	70	140	70	6.5	15
Colombia	50	230	75	6.5	15
Comores	30	140	70	6.5	15
Congo	50	170	50	6.5	15
Costa Rica	65	185	75	6.5	15
Croatia	70	140	70	6.5	15
Cuba	50	210	75	6.5	15
Cyprus	21	70	30	6.5	15
Czech Republic	70	140	70	6.5	15
Denmark	70	140	70	6.5	15
Djibouti	35	170	50	6.5	15
Dominica	65	185	75	6.5	15
Dominican Republic	65	185	75	6.5	15
East Timor	70	140	70	6.5	15
Ecuador	65	240	55	6.5	15
Egypt	70	140	70	6.5	15
El Salvador	55	150	75	6.5	15
Equatorial Guinea	50	150	75	6.5	15
Estonia	70	140	70	6.5	15
Ethiopia	40	299	40	6.5	15
Faroe Islands	30	140	70	6.5	15
Fiji	80	150	85	6.5	15
Finland	35	130	45	6.5	15
France	70	140	70	6.5	15
Gabon	35	349	30	6.5	15
Gambia	50	185	30	6.5	15
Georgia	35	299	30	6.5	15
Germany	70	140	70	6.5	15
Ghana	70	140	70	6.5	15
Gibraltar	35	130	30	6.5	15
Greece	70	140	70	6.5	15
Greenland	65	160	85	6.5	15

Grenada	65	185	75	6.5	15
Guadeloupe	65	185	75	6.5	15
Guam	80	150	85	6.5	15
Guatemala	65	185	75	6.5	15
Guinea	105	205	70	6.5	15
Guinea-Bissau	105	205	70	6.5	15
Guyana	65	185	75	6.5	15
Haiti	65	185	75	6.5	15
Honduras	65	185	75	6.5	15
Hong Kong	70	140	70	6.5	15
Hungary	70	140	70	6.5	15
Iceland	105	310	315	6.5	15
Indonesia	70	140	70	6.5	15
Iraq	35	130	35	6.5	15
Ireland	70	140	70	6.5	15
Isle of Man	70	140	70	6.5	15
Israel	70	140	70	6.5	15
Italy	70	140	70	6.5	15
Ivory Coast	35	195	100	6.5	15
Jamaica	65	185	75	6.5	15
Japan	70	140	70	6.5	15
Jersey	70	140	70	6.5	15
Jordan	60	249	65	6.5	15
Kazakhstan	40	230	60	6.5	15
Kenya	70	165	70	6.5	15
Kuwait	70	140	70	6.5	15
Kyrgyzstan	40	230	70	6.5	15
Laos	70	99	70	6.5	15
Latvia	70	140	70	6.5	15
Lebanon	30	99	30	6.5	15
Lesotho	105	170	30	6.5	15
Liberia	35	170	30	6.5	15
Libya	35	170	30	6.5	15
Liechtenstein	70	140	70	6.5	15
Lithuania	70	140	70	6.5	15
Luxembourg	70	140	70	6.5	15
Macau	70	140	70	6.5	15
Macedonia	70	140	70	6.5	15
Madagascar	35	170	35	6.5	15
Malawi	45	170	30	6.5	15
Malaysia	70	140	70	6.5	15
Maldives	30	199	55	6.5	15
Mali	40	185	45	6.5	15
Malta	70	140	70	6.5	15
Martinique	65	185	75	6.5	15
Mauritius	30	130	55	6.5	15
Mexico	50	150	75	6.5	15

Moldova	30	175	70	6.5	15
Monaco	30	175	70	6.5	15
Mongolia	50	230	60	6.5	15
Montenegro	70	399	70	6.5	15
Montserrat	65	185	75	6.5	15
Morocco	85	350	116	6.5	15
Mozambique	35	170	45	6.5	15
Myanmar	30	140	55	6.5	15
Namibia	35	170	35	6.5	15
Nepal	35	65	55	6.5	15
Netherlands	70	140	70	6.5	15
Netherlands Antilles	95	185	70	6.5	15
New Zealand	70	140	70	6.5	15
Nicaragua	50	215	60	6.5	15
Niger	35	170	90	6.5	15
Nigeria	35	130	100	6.5	15
Norway	70	140	70	6.5	15
Oman	55	185	80	6.5	15
Palestine	105	130	50	6.5	15
Panama	65	185	75	6.5	15
Papua New Guinea	80	150	85	6.5	15
Paraguay	50	180	35	6.5	15
Peru	50	150	75	6.5	15
Philippines	30	160	55	6.5	15
Poland	70	140	70	6.5	15
Portugal	70	140	70	6.5	15
Puerto Rico	65	185	75	6.5	15
Qatar	70	140	70	6.5	15
Reunion	65	185	75	6.5	15
Romania	70	140	70	6.5	15
Russia	70	140	70	6.5	15
Rwanda	35	170	90	6.5	15
Samoa	80	150	85	6.5	15
San Marino	50	215	60	6.5	15
Saudi Arabia	70	140	70	6.5	15
Senegal	35	170	30	6.5	15
Serbia	70	140	70	6.5	15
Seychelles	35	199	65	6.5	15
Sierra Leone	35	170	45	6.5	15
Singapore	70	140	70	6.5	15
Slovakia	70	140	70	6.5	15
Slovenia	70	140	70	6.5	15
Solomon islands	80	150	85	6.5	15
South Africa	70	140	70	6.5	15
South Korea	30	140	55	6.5	15
South Sudan	70	140	80	6.5	15
Spain	70	140	70	6.5	15

Sri Lanka	70	140	70	6.5	15
St. Kitts & Nevis	65	185	75	6.5	15
St. Lucia	65	185	75	6.5	15
St. Vincent & Grenadines	65	185	75	6.5	15
Sudan	35	170	60	6.5	15
Suriname	65	185	75	6.5	15
Swaziland	21	58	30	6.5	15
Sweden	70	140	70	6.5	15
Switzerland	70	140	70	6.5	15
Syria	35	130	30	6.5	15
Tahiti	80	150	85	6.5	15
Taiwan	70	140	70	6.5	15
Tajikistan	40	230	60	6.5	15
Tanzania	35	170	85	6.5	15
Thailand	70	140	70	6.5	15
Timor Leste	70	140	70	6.5	15
Togo	35	170	30	6.5	15
Tonga	30	115	90	6.5	15
Trinidad & Tobago	65	185	75	6.5	15
Tunisia	105	200	75	6.5	15
Turkey	70	140	70	6.5	15
Turkmenistan	55	350	55	6.5	15
Turks & Caicos Islands	65	185	75	6.5	15
UAE	70	140	70	6.5	15
Uganda	35	170	30	6.5	15
UK	70	140	70	6.5	15
Ukraine	55	349	60	6.5	15
Uruguay	40	170	40	6.5	15
USA	70	140	70	6.5	15
Uzbekistan	55	399	60	6.5	15
Vanuatu	80	150	85	6.5	15
Venezuela	40	170	45	6.5	15
Vietnam	70	140	70	6.5	15
Yemen	35	130	30	6.5	15
Zambia	50	170	50	6.5	15
Zimbabwe	50	210	30	6.5	15